

Disclaimer for Unauthorized Apps on Yealink

Android-based Phone

Yealink Android-based Phone (including Yealink SIP-T56A, SIP-T58A, SIP-T58V and CP960 IP Conference Phone), is a business smart media phone, which runs on a deeply customized Android operating system. For system security, Yealink has streamlined the Android operating system for these phones and only the modules related to phone features is retained. Therefore, this Yealink streamlined Android operating system may not be completely compatible with all 3rd-party Android apps. Meanwhile, the available 3rd-party apps on the market are in varying qualities and some even contain malicious codes, which could compromise the system security. To avoid the bad performance on the phone and minimize the losses for both You and Yealink, we, Yealink, hereby declare:

1. Phone Models: Yealink SIP-T56A IP Phone, Yealink SIP-T58A IP Phone, Yealink SIP-T58V IP Phone and Yealink CP960 IP Conference Phone (hereinafter referred to as Android-based Phone).
2. The 3rd-party apps on Yealink Android-based Phone should be installed via Yealink Auto-provisioning only (please refer to [Deploying and Managing Applications on Yealink Smart Media Phones](#) for more information) , being installed by downloading from any Android app store directly is not allowed.
3. Yealink makes long-term commitment to authorize some of Android apps officially for Yealink Android-based Phone and regularly releases the Compatibility List for World-ready Apps on Yealink Android-based Phone.
 - 1) World-ready Apps are those that are developed by general developers and can be used in a worldwide.
 - 2) The compatibility of 3rd-party apps with Yealink Android-based Phone depends on the firmware version of each Yealink Android-based Phone, meaning that different Android-based Phones with different firmware versions have different app compatibilities. Every time when Yealink released the new firmware version, the apps will be re-authorized by Yealink automatically.
 - 3) The compatibility of 3rd-party apps with Yealink Android-based Phone depends on the software version of app itself, meaning that different software versions of one single app should be authorized by Yealink one by one. Each time the app is updated, you should ask Yealink to authorize this app for its new version.
4. If it is essential for you to install and use the app which has not authorized by Yealink yet on Yealink Android-based Phone, you can submit your application to Yealink Field Application Engineer (FAE) for 3rd-party app authorization. Yealink will check both user information and app information and reserves the rights of whether to authorize or not.

- 1) If the app is officially authorized by Yealink, Yealink will issue a Certificate for this app.
- 2) If the app is not officially authorized by Yealink, Yealink Field Application Engineer (FAE) will explain the reasons.
5. If you install and use the 3rd-party apps which is unauthorized by Yealink, any liability arising therefrom shall be assumed by YOU not Yealink, and Yealink will not provide any supports for this kind of issue.

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