## Using Call Completion Feature on Yealink SIP-T3XG Phones

## 1. Overview

Call Completion is feature allowing some form of alternative interaction between parties who cannot converse directly with each other. For example: A call B, B is busy, A wanna get a notification when B finish the call so that A would be able to call B again promptly.

Call Completion feature need PBX supported, Yealink SIP-T3XG Phones support Call Completion feature in version 40(x.40.x.x) and higher.

## 2. Setting

Access to phone's Web UI $\rightarrow$  Phone $\rightarrow$ Features $\rightarrow$ General Information, enabled the Call Completion feature.

Yealink			<u>Loqout</u>
	Status Account Netwo	rk DSS Key Phon	e Contacts Security
Preference	+ Forward		NOTE
	+ Do Not Disturb		
Features	General Information		Forward This feature allows you to forward an incoming call to
Upgrade	Live Dialpad	Disabled	another phone number.
Auto Provision	Inter Digit Time(1~14) (seconds)	4	Target The number to which the
Configuration	Feature Synchronization	Disabled	incoming calls will be forwarded.
Dial Plan	Call Waiting	Enabled 💌	On Code The code that will be sent to
	Call Completion	Enabled 💌	PBX when it is switched On. Off Code
Voice	Auto Redial	Disabled 💌	The code that will be sent to PBX when it is switched Off.
Ring	Auto Redial Interval (seconds)	10	Call Waiting
Tones	Auto Redial Times	10	This call feature allows your phone to accept other incoming
SMS	Hotline		calls during the conversation.
Action URL	Hotline Time-out (seconds)(0~180s)	4	Key As Send Select * or # as the send key.
	Key As Send	#	Hotline Number When you pick up the phone, it
Softkey Layout	Reserve # in User Name	Enabled	will dial out the hotline number automatically.
	Dial-now Time-out (seconds)	4	
	Busy Tone Timer (seconds)	0	
	Return Code When Refuse	486 (Busy here)	
	Return Code When DND	480 (Temporarily not av	
	RFC 2543 Hold	Disabled 💌	
	180 Ringing Workaround	Enabled 💌	
	Use Outbound Proxy in Dialog	Enabled	
	Logon Wizard	Disabled	
	DTMF Repetition	3	
	Save Call Log	Enabled	
	Match Remote Phone Book Load Remote Phone Book Interval	Disabled	
	(120~2592000s)	3600	
	Login Time-out	5	
	+ Audio Settings		
	+ Intercom Settings		
	+ Transfer Settings		
	+ Call Pickup + Remote Control Security		
	,		
	<ul> <li>Phone Lock</li> <li>Auto Call Distribution Settings</li> </ul>		
	-		
	Confirm	Cancel	

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Or from phone interface Menu $\rightarrow$ Features $\rightarrow$ Call Completion, use the navigation key to enable Call Completion feature.

