

Yealink VC Deployment and User Manual for AMX Control Systems

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About This Guide

The Yealink video conferencing systems provide an API interface for the AMX NetLinx Controllers. The interface allows you to control the Yealink video conferencing system through the touch panels installed in the control device.

When you successfully deploy environment and configure the AMX NetLinx Controllers, the Yealink video conferencing systems and the control devices, you can remotely manage certain features of your video conferencing system via the control device.

AMX NetLinx Controllers

NX-1200	NetLinx NX Integrated Controller
NX-2200	NetLinx NX Integrated Controller
NX-3200	NetLinx NX Integrated Controller
NX-4200	NetLinx NX Integrated Controller

The following table lists the products included in the AMX NetLinx Controllers.

In This Guide

Topics provided in this guide include:

- Chapter 1 Deployment Environment
- Chapter 2 Debugging Process
- Chapter 3 Yealink VCS Panel Pages Overview
- Chapter 4 Frequently Asked Questions

Deployment Environment

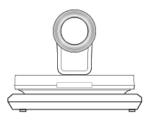
This chapter introduces the deployment environment, which instructs you to connect control and accessibility equipment. The Yealink video conferencing systems support TCP/IP connection and RS-232 connection. Topics include:

- Hardware Deployment
- Software Programs

Hardware Deployment

Hardware Devices

• Yealink video conferencing systems (built-in API interface, firmware version X.21.0.10 or later)



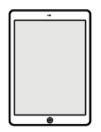
A display device



• A PC

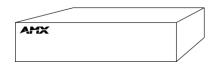


• The control devices (iPad, etc.)



(Taking an iPad for example)

• The AMX NetLinx Controllers

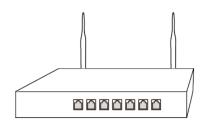


(Taking NX-1200/NetLinx®NX Integrated Controller for example)

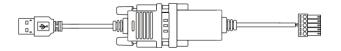
• Ethernet cable



• A router (applying to TCP/IP connection)



• A USB to RS-232 cable (applying to RS-232 connection)

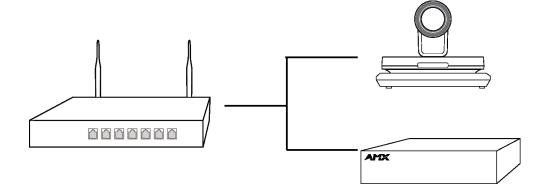


Hardware Connection

The Yealink video conferencing systems support TCP/IP connection and RS-232 connection.

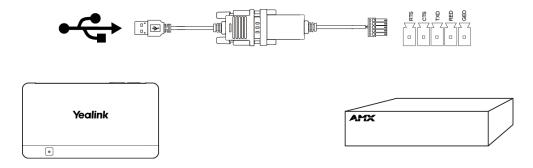
TCP/IP Connection

If you connect the AMX NetLinx Controller to the Yealink video conferencing system through TCP/IP connection, the AMX NetLinx Controller, the PC, the Yealink video conferencing system and the control device should be in the same network segment.



RS-232 Connection

If you connect the AMX NetLinx Controller to the Yealink video conferencing system through RS-232 connection, the AMX NetLinx Controller, the PC and the control device should be in the same network segment.



Software Programs

The software programs contain AMX software, AMX configuration programs and the control device configuration programs.

AMX Software

AMX software mainly refers to NetLinx Studio application and TPTransfer application. NetLinx Studio is used to import the corresponding configuration program into the AMX NetLinx Controller. And the TPTransfer is used to the UI file into the control device. NetLinx Studio application:

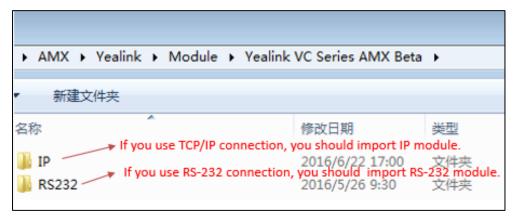
) ► AMX ► AMX ► NetLinxStudioSetup_4_0_1017								
▼ 新建文件夹								
名称	修改日期	类型	大小					
④ NetLinxStudioSetup_4_0_1017.exe 2014/6/23 15:15 应用程序 82,544 KB								
ReadMe.txt	2014/6/23 15:15	文本文档	6 KB					

TPTransfer application:

► AMX ► Yealink ► TPTransferSetup_1.4.0.8								
▼ 新建文件夹								
名称	修改日期	类型	大小					
TPTransferSetup_v1.4.0.8.exe	2015/11/23 22:08	应用程序	17,935 KB					

AMX Configuration Programs

Yealink provides two kinds of modules as the configuration programs. The modules contain a TCP/IP module and a RS-232 module. The selection of modules is depending on connection methods you use.



Only one of these connection methods can be used at once.

TCP/IP Module

If you connect the AMX NetLinx Controller to Yealink video conferencing system through

TCP/IP connection, you should use TCP/IP module. And the IP address of Yealink video conferencing system should be written in the configuration file.

► AMX ► Yealink ► Module ► Yealink VC Series AMX Beta ► IP ► IP - 10.2.10.200									
新建文件夹									
名称 ^	修改日期	类型	大小						
Yealink VC Series Example 10.2.10.200 tkn	2016/5/11 14:51	TKN 文件	2,037 KB						

Only a .tkn file requires importing into the AMX NetLinx Controller.

RS-232 Module

If you connect the AMX NetLinx Controller to Yealink video conferencing system through the RS-232 connection, you should use RS-232 module, you need connect the RS-232 serial port in AMX NetLinx Controller to the USB port in your video conferencing system codec through a USB to RS-232 cable. Only a .tkn file requires importing into AMX NetLinx Controller.

► AMX ► Yealink ► Module ► Yealink	VC Sories AMX Pote	N DC222						
FAWA FTEAMAR FWOULE FTEAMAR	VC Series AIVIA Deta	• 13232						
▼ 新建文件夹								
名称	修改日期	类型	大小					
Yealink VC Series Example RS232.tkn	2016/5/11 14:52	TKN 文件	2,037 KB					

RS-232 serial port in the NX-1200/NetLinx®NX Integrated Controller:



Control Device Configuration Programs

Control device configuration programs mainly refer to touch panels' configuration programs. The touch panels are installed in the control device.

The following table lists the configuration programs required in an iPad:

	TPControl application and .TP4 file.
iPad	For more information, please refer to Installing
	Touch Panels in an iPad on page 11.

For more information about the software programs required in other control devices, please contact AMX.

Debugging Process

This chapter provides the debugging process. The RS-232 connection is introduced for example. Topics include:

- Installing NetLinx Studio
- Installing TPTransfer
- Importing Modules
- Installing Touch Panels

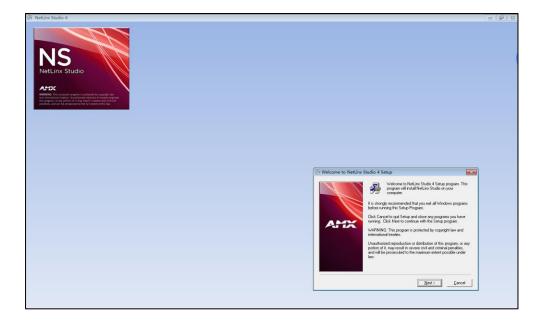
Installing NetLinx Studio

To connect the AMX NetLinx Controller to Yealink video conferencing system, you need install NetLinx Studio application to import Yealink modules to AMX NetLinx Controller.

To install NetLinx Studio in a PC:

1. Double-click NetLinx Studio application.

The NetLinx Studio Setup Wizard is displayed as below:



2. Follow the default installation process.

Installing TPTransfer

You need install TPTransfer application to import UI files to the control device. The control

device interacts and operates seamlessly with the AMX NetLinx controller, just like other native AMX system components.

To install TPTransfer in a PC:

- 1. Double-click TPTransfer application.
- 2. Select the desired language, and then click OK.

Installer l	Language 🗾
tp	Please select a language.
	English 💌
	OK Cancel

The TPTransfer Setup Wizard is displayed as below:



3. Follow the default installation process.

Importing Modules

Importing a RS-232 module into the AMX NetLinx Controller is introduced for an example.

To import modules by NetLinx Studio:

- 1. Double-click NetLinx Studio application icon NS.
- 2. Click the connection details.

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3. Click Network.

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	Current Master Connection Network: -								
↓ Rece	nt Retwo	rk 🐨 Serial	USB 6	Virtual NetLin	k Master				
	IP Address:URL	Description	Port	Ping Host	User Name				
Select Mex Edit Delete Delete All									
		List	ten For Masters						

4. Click <u>N</u>ew.

Communications Setti	ngs				×				
	OK								
	Network: -								
A Recent	Networ	k 🐨 Serial	USB	Virtual NetLinx	Master				
II	Address:URL	Description	Port	Ping Host	User Name				
Select									
<u>N</u> ew									
<u>E</u> dit									
Delete									
Delete <u>A</u> ll									
		List	en For Masters						

5. Enter the IP address of the AMX NetLinx Controller in the IP/URL Address field and the desired name in the **Description** field.

New TCP/IP Set	ing	×
IP/URL Address:	10.10.20.20	OK
Description:	10.10.20.20	Cancel
Port:	1319 Automatically Ping the Master Controller	to ensure availability
User Name:		
Password:		

6. Click OK.

7. Select the IP/URL address you created.

Communications S	ettings				×				
4 Rece	OK Cancel								
Select	IP Address: URL 10.10.20.20	Description 10.10.20.20	Port 1319	Ping Host TRUE	User Name				
<u>N</u> ew <u>E</u> dit									
Delete Delete All									
Listen For Masters									

8. Click <u>Select</u>.

The IP/URL address and description are displayed in **Current Master Connection** field:

Communications S	ettings				×
	Current Mast	er Connection			OK
		Network: 10.10.2	20.20 - 10.10.20.20		Cancel
	nt 🖳 Netwo	ork 🐨 Serial	USB	Virtual NetLin	x Master
	IP Address:URL	Description	Port	Ping Host	User Name
Select	10.10.20.20	10.10.20.20	1319	TRUE	
<u>N</u> ew					
<u>E</u> dit					
Delete					
Delete All					
				_	
		List	en For Masters		

9. Click OK.

The status bar is shown as below:

NS .	NetLinx Studio	2 @ 0
File Edit View Project Build Diagnostics Debug Tools Settings Window	Help	
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Workspace Bar ×		
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		line of a second second
Ready	Conf 2001 Push-Inactive 10.10.20.20 m ² Ln 1 Col 1	CAP OVR NUM

10. Click Push-Inactive.

When the NetLinx Studio application connects to the AMX NetLinx Controller successfully, the following field turns to green.

NS												NetLinx Studio						-	∰ X3
	Edit	View F	roject	Build	Diagnostics	Debug	Tools	Settings	Window	Help									
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4	💕 Wo	rkspace	T <u>o</u>	Þ															
Ready										Eller B	104	Push-áctive	10 10 20 20		-0	10 10	ol 1	CAPION	

11. Click on Tool->File Transfer.

12. Click <u>A</u>dd.

File Transfer					— ×
Send Receive					
Workspace-Project-Sy	File	Reboot	Connection	Mapping	Options
•		m			
→ <u>Up</u> ←	Down	X Remove	Remove All	▼	end Exit
Quick Load	Load List	Save List	Remember Last Items	Transferred	Preferences

13. Click on Other.

Select Files for File Transfer	×
Current Workspace Other	
Projects]
OK Cancel	
	зđ

	Select Fi	les for I	File Trans	fer					×
[Current W	orkspace	Other						
	<mark>Ъ</mark>		S _{PC}	TKN	TP4	TP5	k N	J _A R	
	IRL/IRV Fil	es N Sou	letLinx rce Co	Compiled NetLinx	TP4 Touch-pa	TP5 Touch-pa	User IR Database	Duet Jar File	
	X		*	Source Code File					
	Device Driv	ver Nor	n-System						
	File		File						
									_
		¥	<u>A</u> dd		emove	Mapping			
	File	Mapp	Mast						
	Communica	ation Sett	tings						
			1	0.10.20.20			OK	Cancel	
	-								

14. Select the Compiled NetLinx Source Code File.

15. Click <u>A</u>dd.

Select Files for File Trans	fer				×
Current Workspace Other					
FL SPC	Tra Tra	TP ₅	RN	J _A R	
IRL/IRV Files NetLinx Source Co	Compiled TP4 NetLinx Touch-pa.	TP5 . Touch-pa	User IR Database	Duet Jar File	
	Source Code File	i iodai pain	balabase		
Device Driver Non-System					
Device Driver Non-System File File					
∳ <u>A</u> dd	K Remove	The Mapping			
File Mapp Mast					
Communication Settings					
	0.10.20.20		OK	Cancel	
					, Н

16. According to the RS-232 connection method, select a .tkn file.

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组织 ▼ 新建文件夹		l	=	0
1 视频	各称 ^	修改日期	类型	
N 图片	Yealink VC Series Example RS232.tkn	2016/5/11 14:52	TKN 文件	
👌 音乐				
 Ⅰ ↓ ↓				
「如約」	· ·			F
文件	‡名(N): ┃	▼ NetLinx Token 打开(O)	n Files (*.tkn) 取消	• •

17. Click OK.

Select Files for File Trans	sfer				×
Current Workspace Other					
E SRC	Es Es	TP5	B N	JAR	
IRL/IRV Files NetLinx Source Co	Compiled TP4 NetLinx S Touch-pa	TP5 Touch-pa	User IR Database	Duet Jar File	
×					
Device Driver Non-System File File					
↓ Add	X Remove	apping	7		
File Mapp Mast					_
G:\Ye 0:1:0					
Communication Settings	·				
	10.10.20.20		OK	Cancel	

18. Click OK.

Enter Device Mapping Information									
Please specify the intended device for:									
G:\Yealink VC Series AMX Beta\RS232\Yealink VC Series Example RS232.tkn									
Device Number:	: 🛽								
Port Number:	: 1								
System Number:	: 0								
OK	Cancel								

19. Click Send.

Workspace-Project-Sy	File	Reboot	Connection	Mapping	Options
	G:\Yealink VC Series A	M	10.10.20.20	0:1:0	
•			r		
★ ½	Down	X Remove	Remove All	lit 🔻	Send Exit

Please wait a few minutes. After the dialog box is shown as below, the send process is finished. The Yealink video conferencing system connects to AMX NetLinx Controller successfully.

NS						NetLinx Studio				- # X
File Edit View Project	ct Build Diagnostics	Debug Tools S	ettings Wind	dow Help						
: D 🤣 📽 । 🏠 🔜 🎒	HALLBRIS		🦦 🐢 i 💥	86 🗈 🖬	77 🛞 /	9				
Workspace Bar	×									
	0.1.1.1.0									
	Output Bar								_	×
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		mplete 353 of 38					C:\Users\ADMINI~1\AppData\Local\Temp\DuetTemp1\		Th	
							C:\Users\ADMINI~1\AppData\Local\Temp\DuetTemp1\		Th	
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4 💣 Workspace 🖫	0 🕨 👌 Status	Find In Files Fin	d IR Files Fil	le Transfer Statu	s Not	ifications Diagnostics				Þ

Installing Touch Panels

You can remotely control the Yealink video conferencing system through the touch panels installed in the control device (iPad, etc.). The iPad is used as the control device for example, if you want to customize other control device, please contact AMX.

Installing Touch Panels in an iPad

To install touch panels in an iPad:

1. From the Apple App Store, search for **TPControl** and download the application in your iPad.

You will now have a shiny new **TPControl** icon 🛲 on your HOME screen.

2. Touch the icon are to enter the TPControl in your iPad.

You need use the license obtained from the AMX seller to connect the control device to AMX NetLinx Controller and configure the settings available within control device. For more information, please contact AMX.

3. Double-click TPTransfer application icon 😰 in your PC.

When the iPad and the PC are in the same network segment, the screen will be displayed as below:

	Authorized Produc	ŕ	Find	Device(s)	Add Device	Docur	i nentation	Ø T	ools
I	Device Name	devID	IP	Filename		Slot ID I	Edit MSU	Upload	
• 🚬 🕴	Device1 (10001) v2.6.1.0 Full License	DEVID-0003-IYYD	GH 10.10.20.30	yealink vc serp	ole ipad.tp4	Slot 1 🔻	/	U New	6 🗙
				•					
Get Full License Token	Get Trial License Toke	• >>	DRAG A TP4 F	FILE HERE TO SAVE AS	SYSTEM_LICEN	SE.TP4]]	U New	U X
			F 1		· · ·	112.4			
State	Device Inf Device1 (10		Filename Yealink VC Series	Network	Transfer Lo		lable now		
<u> </u>	Devicel (10	5517 V2.0.1.0	Example IPAD.TP4:SI		Please try late		auto now.	G)	Retry
				Close when en	mpty 🔽 🕤 Re	move Comple	eted transfe	ers 🔀 Ca	ancel All

4. (Optional.) If you want to import a new UI file, click **New** to send the new .TP4 file to the iPad.

ransfer								9	_ >
tptro	Authorized Produc	F	Find	Device(s)	Add Device	Documen	Itation	Tools	
	Device Name	devID	IP	Filename		Slot ID Edit	MSU	Upload	
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Get Full License Toke	n 🐺 🛛 Get Trial License Toke	n 🎾	DRAG A TP4 F	LE HERE TO SAVE AS	SYSTEM_LICENS	ie.TP4		U New U	×
State	Device Inf	ō	Filename	Network	Transfer Lo	g History			
<u>.</u>	Device1 (10		Yealink VC Series Example IPAD.TP4:Slo 1	10.10.20.30:10700 t	Selected devi Please try late	ce is not available r.	enow.	Retry	
									'
				Close when em	npty 📝 🚮 Re	nove Completed	transfers	s 🔀 Cancel A	11

5. Select a .TP4 file.

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查找范围(I):	🔒 touch panels	s •	G 💋	Þ 📂 🖽 🕇		
C.	名称	*		修改日期		ł
最近访问的位置	Yealink VC S	Series Example IPAD.TP4		2016/5/11	11:18	
桌面						
库						
计算机	4		_			•
	文件名(07):	Yealink VC Series Example IPA	D	•	打开(0	
网络	文件类型(T):	TP4 (*. TP4)		-	取消	
		以只读方式打开 (R)				

6. After you enter the touch panels, touch **Settings** to navigate to the Settings page.

	Setting	gs Ye (alink
Speed: Type:	Manual Call Settings Auto 640 kb/s 1280 kb/s 1920 kb/s Auto Video Audio	Version Information Model: Yealink VC400 Firmware: 30.22.254.11 Hardware: 30.5.4.1.0.0.2	Volume
Protoco	Auto SIP H.323 Module Status	Product ID: 201606171626 CC Version 1.0.0.1 Storage	
	 Is Communicating Is Initialized Reinitialize 	•	
Dialing		nput elect IR Emulation History	Settings

If you can view the version information normally, it means the touch panels in an iPad are installed successfully.

Yealink VCS Panel Pages Overview

Every page in touch panels includes a menu for navigating to a different page. Many of the pages in touch panels also include buttons for increasing or decreasing the volume and muting the microphone. This chapter provides instructions for the Yealink VCS panel pages overview. The touch panels in an iPad are introduced for example. Topics include:

- Yealink Logo Page
- Dialing Page
- Address Book Page
- Camera Page
- Input Select Page
- IR Emulation Page
- History Page
- Settings Page

Yealink Logo Page

The Yealink Logo page is displayed after you have loaded the touch panels. Touch the Yealink Logo page to navigate to the **Dialing** page.



Dialing Page



On the **Dialing** page, you can manually dial and hang up a call.

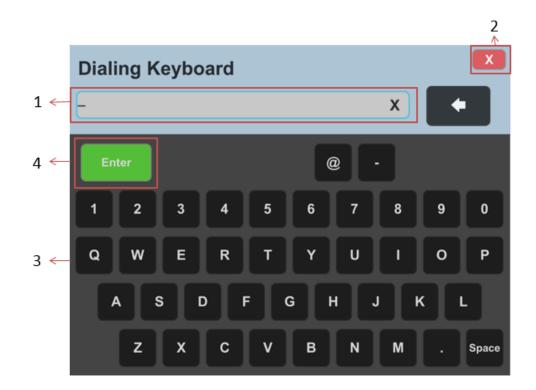
No.	Name	Description	
1	Dial type	 Specifies the preferred call type for placing calls. If you select Auto, the dial type is determined by the configurations on your video conferencing system. If you select Manual, the dial type is determined by the configurations on your Settings page. For more information, please refer to Settings Page on page 27. 	
2	DTMF	Sends DTMF tones.	
3	Input box	Displays the calling information you entered.	
4	Keypad	Provides numbers, "#" and ".". If you want to dial a conference call, you should add a space between each phone number.	
5	*	Deletes a character each time.	

No.	Name	Description	
6	Clear	Clears all calling information you entered.	
7	DND	 Configures the type of Do Not Disturb. If you select Global, DND mode applies to global setting. If you select Call during a call, DND mode applies to the current call. 	
8	Bar graph	Reflects the current volume level.	
9	Volume	 Touches to increase the volume. Touches to decrease the volume. Touches to mute the microphone. 	
10	Record	Starts/Stops recording video.	
11	Space	Enters spaces.	
12	Keyboard	Opens the Dialing keyboard. For more information, please refer to Dialing Keyboard Page on page 18.	
13	Shortcut Keys	Navigates to the corresponding page.	
14	Hang up	Hangs up the current call.	
15	Dial	Places a call.	

Dialing Keyboard Page

To enter the Dialing Keyboard page:

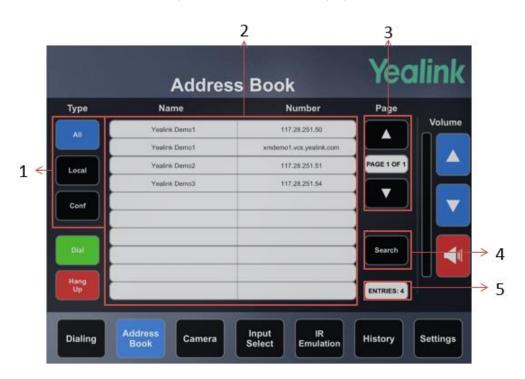
1. Touch **Dialing** to navigate to the Dialing page.



2. Touch Keyboard button to enter the Dialing Keyboard page.

No.	Name	Description
1	Input box	Displays the calling information you entered.
2	×	Closes the Dialing keyboard and return to the dialing page.
3	Keyboard	Provides the QWERTY keyboard to enter the calling information.
4	Enter	Finishes entering the calling information and returns to the Dialing page.

Address Book Page



Touch Address Book to navigate to the Address Book page.

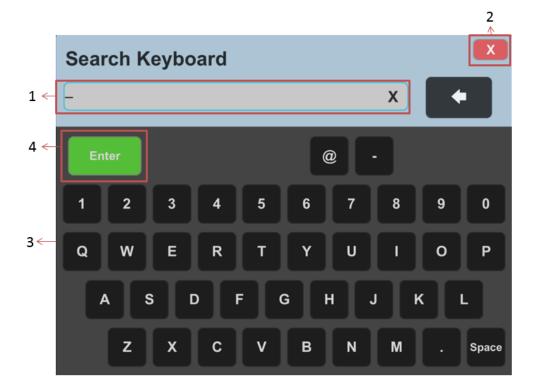
No.	Name	Description
1	Туре	 Provides the selection of address book type. If you select All, you can view all contacts. If you select Local, you can view the local contacts. If you select Conf, you can view the conference contacts.
2	Contact Details	Display the information of the contacts in the selected address book.
3	Page	Turns pages. If the number of contacts is more than one page, you can press or to turn pages. The center text indicates the current page and total pages.
4	Search	Opens the Search Keyboard. For more information, please refer to Search Keyboard Page on page 21.
5	Text field	• Displays the total number of contacts in the current address book in the selected address

No.	Name	Description
		book.
		• Displays the total number of the search results.

Search Keyboard Page

To enter the Search Keyboard page:

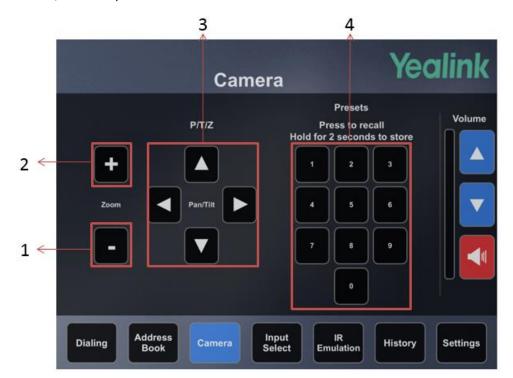
- 1. Touch Address Book to navigate to the Address Book page.
- 2. Touch **Search** button to enter the Search Keyboard page.



No.	Name	Description
1	Input box	Displays the search information you entered.
2	X	Closes the keyboard and return to the Address Book page.
3	Keyboard	Provides the QWERTY keyboard to enter the search information.
4	Enter	Performs a search.

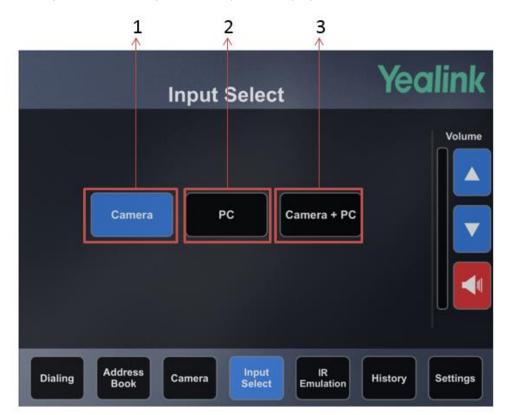
Camera Page

Touch **Camera** to navigate to the Camera page. On this page, you can move the camera, store the preset.



No.	Name	Description	
1	Zoom out Key	 Decreases the camera zoom or the captured image magnifications. Behaves as page down in a multiple page list. 	
2	Zoom in Key	 Increases the camera zoom or the captured image magnifications. Behaves as page up in a multiple page list. 	
3	Navigation Key	In the idle screen, pan and tilt the camera to adjust the viewing angle.	
4	Preset	Stores the preset position of the camera or adjust the camera to the preset. You can long touch any numeric key (0-9) to save the current preset position of the camera.	

Input Select Page

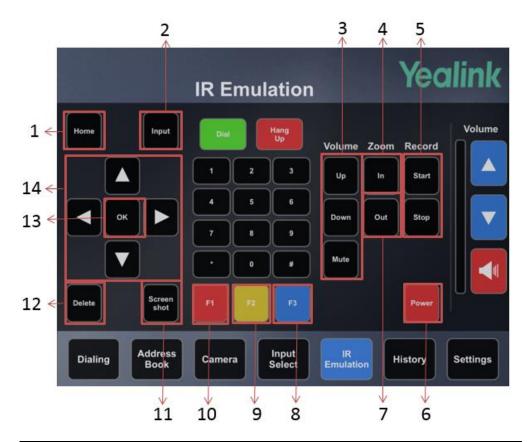


Touch Input Select to navigate to the Input Select page.

No.	Name	Description
1	Camera	Displays Camera input source.
2	PC	Displays PC input source.
3	Camera+PC	Displays Camera + PC input source.

IR Emulation Page

Touch **IR Emulation** to navigate to the IR Emulation page. The IR Emulation page provides 3 shortcut keys (F1, F2, F3). They can help users organize conference easily with intuitive and efficient operation in all pages.



No.	Name	Description		
1	Home	 Returns to the idle screen when in the menu screen. Enters the pre-dialing screen during a call. 		
2	Input	Switches the input source between Camera, Camera and PC, or PC.		
3	Volume	 Touches Up button to increase the volume. Touches Down button to decrease the volume. Touches Mute button to mute the microphone. 		
4	Zoom in Key	 Increases the camera zoom or the captured image magnifications. Behaves as page up in a multiple page list. 		

No.	Name	Description		
5	Record	Starts/Stops recording video.		
6	Power	Puts the endpoint to sleep or wakes the endpoint up.		
7	Zoom out Key	 Decreases the camera zoom or the captured image magnifications. Behaves as page down in a multiple page list. 		
8	F3	Identifies context-sensitive features. In the idle screen, this is used to save and check the camera preset position, and corresponds to the Preset soft key.		
9	F2	Identifies context-sensitive features. In the idle screen, this is used to enter the pre-dialing screen, and corresponds to the Call soft key.		
10	F1	Identifies context-sensitive features. In the idle screen, this is used to enter main menu screen, corresponds to the Menu soft key.		
11	Screenshot	Captures the image from the camera.		
12	Delete	 Deletes the calling information you entered. Long press to delete all characters in the input field. 		
13	Navigation Key	 In the menu screen, press or to switch menus, press or to select items. In the idle screen, pan and tilt the camera to adjust the viewing angle. 		
14	ОК Кеу	Confirms actions or answers incoming calls.		

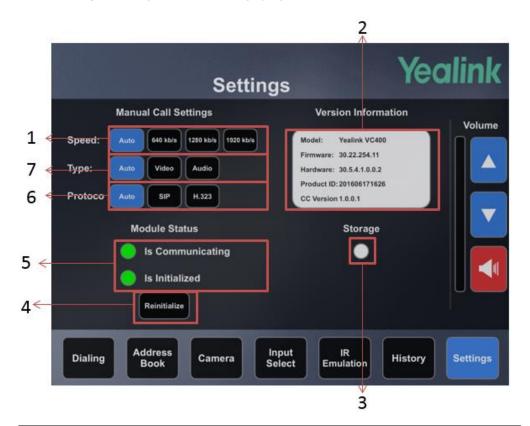
History Page

		His	story		Yec	
Туре	Туре	Name	Number	Time	Page	
All	RECEIVED	90003	10.3.6.225	09:24:27 0: 0: 0		Vol
	PLACED	10.3.6.225	10.3.6.225	resterday 0: 0: (
Placed	PLACED	10.3.6.225	10.3.6.225	resterday 0: 0: (PAGE 1 OF 10	
	PLACED	10.3.6.225	10.3.6.225	resterday 0: 0: (
Received	PLACED	10.3.6.225	10.3.6.225	festerday 0:0:(
	PLACED	10.3.6.225	10.3.6.225	resterday 0: 0: (
Missed	PLACED	10.3.6.225	10.3.6.225	resterday 0: 0: (
	PLACED	10.3.6.225	10.3.6.225	festerday 0: 0: (
	PLACED	10.3.6.225	10.3.6.225	resterday 0: 0: (ιUU
	PLACED	10.3.6.225	10.3.6.225	resterday 0: 0: (ENTRIES: 95	1
Dialing	Address Book	Camera	Input Select	IR Emulation	History	Settin

Touch **History** to navigate to the History page.

No. Name Description Provides the selection of call history type. 1 Туре It contains all calls, placed calls, received calls and missed calls. Turns pages. 2 Page If the number of entries is more than one page, you can press 🚺 or 🔽 to turn pages. Displays the total amount of entries in the selected Text field 3 call history type.

Settings Page



Touch **Settings** to navigate to the Settings page.

No.	Name	Description
1	Speed	Specifies the preferred call speed for placing calls.
2	Version information	Displays the information of the Yealink video conferencing system.
3	Storage	Displays the status of storage. If you insert a USB flash drive to one of the two USB port for storing screenshots and recording videos, the icon will turn to green.
4	Reinitialize	Reinitializes the NX-1200/NetLinx®NX Integrated Controller.
5	Module status	Indicates the status of the NX-1200/NetLinx®NX Integrated Controller.
6	Protocols	Specifies the preferred protocol for placing calls.
7	Туре	Specifies the preferred call type for placing calls.

Frequently Asked Questions

This chapter provides the solutions to common issues to help you solve problems you might encounter. Upon encountering a scenario not listed in this section, contact your Yealink FAE for further support.

Why does the control device fail to connect with AMX NetLinx Controller?

- Ensure WiFi is enabled on the device, and that it is connected to the correct IP network. Furthermore, ensure the IP address assigned to the device is valid.
- Ensure whether the IP address of the iPad is in the same network segment of AMX NetLinx Controller.