Yealink

Deploy Yealink IP Phone for Use with Skype for Business® Server



Copyright

Copyright © 2018 YEALINK NETWORK(XIAMEN) TECHNOLOGY CO., LTD

Copyright © 2018 YEALINK NETWORK(Xiamen) TECHNOLOGY CO., LTD. All rights reserved. No parts of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, photocopying, recording, or otherwise, for any purpose, without the express written permission of YEALINK NETWORK(Xiamen) TECHNOLOGY CO., LTD. Under the law, reproducing includes translating into another language or format.

When this publication is made available on media, YEALINK NETWORK(Xiamen) TECHNOLOGY CO., LTD. gives its consent to downloading and printing copies of the content provided in this file only for private use but not for redistribution. No parts of this publication may be subject to alteration, modification or commercial use. YEALINK NETWORK(Xiamen) TECHNOLOGY CO., LTD. will not be liable for any damages arising from use of an illegally modified or altered publication.

Warranty

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS GUIDE ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS GUIDE ARE BELIEVED TO BE ACCURATE AND PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF PRODUCTS.

YEALINK NETWORK(XIAMEN) TECHNOLOGY CO., LTD. MAKES NO WARRANTY OF ANY KIND WITH REGARD TO THIS GUIDE, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. YEALINK NETWORK(Xiamen) TECHNOLOGY CO., LTD. shall not be liable for errors contained herein nor for incidental or consequential damages in connection with the furnishing, performance, or use of this guide.

Declaration of Conformity



Hereby, Yealink(Xiamen) Network Technology CO., LTD. declares that this phone is in conformity with the essential requirements and other relevant provisions of the CE, FCC. Statements of compliance can be obtained by contacting support@yealink.com.

CE Mark Warning

These devices are marked with the CE mark in compliance with EC Directives 2014/35/EU and 2014/30/EU.

Part 15 FCC Rules

This device is compliant with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Industry Canada (IC)

This Class [B] digital apparatus complies with Canadian ICES-003 Rules.

Class B Digital Device or Peripheral

Note: This device is tested and complies with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experience radio/TV technician for help.

WEEE Warning



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

Customer Feedback

We are striving to improve our documentation quality and we appreciate your feedback. Email your opinions and comments to DocsFeedback@yealink.com.

GNU GPL INFORMATION

Yealink phone firmware contains third-party software under the GNU General Public License (GPL). Yealink uses software under the specific terms of the GPL. Please refer to the GPL for the exact terms and conditions of the license.

The original GPL license, source code of components licensed under GPL and used in Yealink products can be downloaded from Yealink web site:

http://www.yealink.com/GPLOpenSource.aspx? BaseInfoCateId=293 & NewsCateId=293 & CateId=293 &

About This Guide

Yealink Skype for Business phones can work with Microsoft® Skype for Business Server. They are designed for today's busy executives and professionals. This deployment guide provides system administrators information on how to deploy Yealink Skype for Business phones with Microsoft® Skype for Business Server™.

Deploying and registering phones with Skype for Business Server enables users to communicate with HD voice using familiar Microsoft solutions.

In This Guide

The information detailed in this guide is applicable to current firmware version or higher. The firmware format is like x.x.x.x.rom. For T48S/T46S/T42S/T41S Skype for Business phones, the second x from left must be greater than or equal to 9 (e.g., 66.9.0.25.rom), for CP960 Skype for Business phones, the second x from left must be greater than or equal to 8.

This deployment guide includes the following chapters:

- Chapter 1, "Getting Started" describes introductory information on available phone features.
- Chapter 2, "Deploying Phones with Skype for Business Server" describes information on setting up network and provisioning methods.
- Chapter 3, "Configuring Phones with Skype for Business Server" describes how to configure and use the phone features.
- Chapter 4, "Configuring Security Features" describes security-related features.
- Chapter 5, "Device and Firmware Support" describes updating firmware and maintaining your devices.

Documentations

The following related documents are available. You can get them from Yealink Website.

- Quick Start Guides, which describe how to assemble phones and configure the most basic features available on Skype for Business phones.
- User Guides, which describe the basic and advanced features available on Skype for Business phones.
- Auto Provisioning Guide, which describes how to configure Skype for Business phones using the configuration files.
- Description of Configuration Parameters in CFG Files, which describes all configuration parameters in the configuration files.

- <y000000000xx>.cfg and <MAC>.cfg template configuration files.
- Updating Phone Firmware from Microsoft Skype for Business Server Guide, which describes how to upgrade firmware via Skype for Business Server.

For support or service, please contact your Yealink reseller or go to Yealink Technical Support online: http://support.yealink.com/.

Conventions Used in Yealink Documentations

Yealink documentations contain a few typographic conventions.

You need to know the following basic typographic conventions to distinguish types of in-text information:

Convention	Description
Bold	Highlights the web/phone user interface items such as menus, menu selections, soft keys, or directory names when they are involved in a procedure or user action (e.g., Click on Security->License). Also used to emphasize text (e.g., Configuration File).
Italics	Used to show the format of examples (e.g., http(s)://[IPv6 address]), or to show the title of a section in the reference documentations available on the Yealink Technical Support Website (e.g., Triggering the IP phone to Perform the Auto Provisioning).
Blue Text	Used for cross references to other sections within this documentation (e.g., refer to Installing a Skype for Business Server Feature License).
Blue Text in Italics	Used for hyperlinks to Yealink resources outside of this documentation such as the Yealink documentations (e.g., Yealink_Skype_for_Business_HD_IP_Phones_Auto_Provisioning_Guide.

Table of Contents

About This Guide	i
In This Guide	i
Documentations	i
Conventions Used in Yealink Documentations	ii
Table of Contents	iii
Getting Started	1
Available Phone Features	1
Before You Begin	3
Deploying Phones with Skype for Business Server	5
Setting up the Network	6
Provisioning Methods	6
Manual Provisioning Methods	7
Centralized Provisioning Methods	7
Installing a Skype for Business Server Feature License	10
Checking License Status	12
Configuring Phones with Skype for Business Server	13
Microsoft Exchange Integration	13
Signing into Skype for Business	15
PIN Authentication	16
User Sign-in	18
Web Sign-in	21
Signing in via PC	25
Signing Out of Skype for Business	28
Configuring Security Features	31
Web Server Type	31
Phone Lock	35
User and Administrator Passwords	38
Uploading a Trusted Certificate	40

Uploading a Trusted Certificate from the Provisioning Server	42
Uploading a Trusted Certificate via Web User Interface	43
Device and Firmware Support	45
Upgrading Firmware	45
Upgrading Firmware via Web User Interface	45
Upgrading Firmware from the Provisioning Server	46
Updating Phone Firmware from Skype for Business Server	51
Resetting the Phone to Factory Default Settings	54
Branch Office Resiliency	55

Getting Started

This chapter describes the available phone features, and something you need to know before deploying your phone with Skype for Business Server. Topics include:

- Available Phone Features
- Before You Begin

Available Phone Features

Phone features available on all Yealink phones registered to Skype for Business Server are listed in the following table:

Feature	Function	
Auto root certificate fetch	Available using DHCP option 43	
Auto root certificate retrieval	Lightweight Directory Access Protocol (LDAP) Domain Name System (DNS) query	
Sign in	 PIN Authentication User Sign-in Web Sign-in Sign in via PC 	
Audio Codec	G722, PCMA, PCMU, G729, G726-16, G726-24, G726-32, G726-40, iLBC, G723_53, G723_63, SILK_NB, SILK_WB	
Call forward, transfer, hold, mute	Phone functions	
Full-duplex echo cancellation(FDX)		
Media encryption	SRTP	
Direct SIP registration to Skype for Business Server	Microsoft SIP, TLS for SIP Signaling	
Peer-to-peer audio calling	Initiate and receive two-party call	
Message Waiting Indicator (MWI)	Illumination of MWI lamp indicates new messages (not applicable to CP960 Skype for Business phones)	
Voice mail retrieval	Connect to voice mail center	
Presence publication	Indicates the status of your contacts	
Presence state control	Choose from a menu of presence states	
Calls logs	Local call history for missed, placed, received, placed and	

Feature	Function
	forwarded calls
Log access	Local phone access to diagnostic logging
Device updates	Centralized phone updates from an out-of-band server
VLAN assignment	LLDP-MED VLAN assignment
Remote worker scenarios	Edge Server registration for off-location users
Firewall traversal	A/V Edge Server support using the ICE, STUN, and TURN protocols
Federation	Connect people across organizations and domains
Provisioning	Support for in-band provisioning from Skype for Business Server
Media bypass	Bypass the Skype for Business Server mediation server to send media directly to a PSTN gateway
Dial now	When the dialed number matches the dial-now rules, the number will be dialed out automatically.
Call forwarding to contacts	Forward incoming calls to another contact
Call forwarding to voicemail	Forward incoming calls directly to voicemail
Group Call Pickup	Pick up incoming calls within a pre-defined group
Call Queue	When someone calls in to a phone number that is setup up with a call queue, they will be put in the queue and wait for the available call agent.
Shared Line Appearance (SLA)	Enables user to share a single line with other contacts as a member of a group (not applicable to CP960 Skype for Business phones).
Response Groups	
Team-Call	
Delegates	
Private Lines	Alternate call-forwarding identity for a Skype for Business Server user's secondary line.
Common Area Phone(CAP)	Common aera phones are Skype for Business phones that are not associated with an individual user.
Branch Office Survivability	Ensures basic call functions during a shutdown or outage.
E911	Supports in-band provisioning information for Emergency 911
Location Services	LLDP-MED location based information support
Centralized Conference Control	Manage conference calls

Feature	Function
Protocol (CCCP)	
Skype for Business Server Exchange Integration	Skype for Business Server directory search, Outlook contact search, visual voicemail, call log synchronization between phone, Outlook and Skype for Business Server client.
Boss-Admin	Assign administrative delegates to answer, hold, and transfer calls and make calls on behalf of boss lines
Directory	View detailed contact information for local or Skype for Business contacts and make direct calls from the Local directory and Skype for Business directory
Contact Groups	Display and expand groups in the Skype for Business Server user's contact list
Contacts List	Display Skype for Business Server contacts and their current presence status
TCP Media	RTP Media and ICE negotiation supported over TCP when UDP is unavailable
Better Together over Ethernet (BToE)	Connect your computer to your phone and use your computer to control calls on your phone and Skype for Business client
Link Layer Discovery Protocol (LLDP)	Support for LLDP
Automatic Firmware Update	Receive firmware updates automatically when registered with Skype for Business Server
Call Park	Place a call on a separate call orbit where anyone can retrieve the call
Music on Hold	Enable music for calls on hold

Before You Begin

Before registering your phones with Skype for Business Server, you need to know the following points:

- If you are provisioning your phones, we strongly recommend using Auto Provisioning
 when deploying multiple phones. In this method, you need to set up a provisioning server
 and use configuration files to configure phone features.
- If user purchases a phone with Skype for Business Server firmware (also called Skype for Business phone), the phone has a built-in Skype for Business Server feature license which allows user to use the phone in a Skype for Business Server environment.
 - If users purchase Yealink phones that aren't running Skype for Business firmware, but want to upgrade it to the Skype for Business firmware, the user must purchase a Skype for Business Server feature license to use Yealink phones in a Skype for Business Server environment. Contact Yealink resellers for more information. User can also use Yealink

phones in a Skype for Business Server environment for trial purposes, without purchasing a license, for a maximum of 180 days.

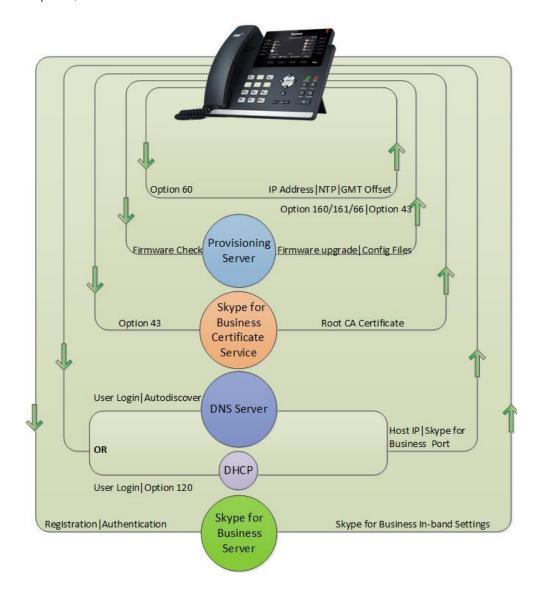
- Yealink releases firmware in two file formats:
 - a) Cabinet (CAB) file: CAB file format is a Microsoft Windows archive file that supports lossless data compression and embedded digital certificates that maintain archive integrity. Yealink offers firmware in CAB file format so that user can update firmware from Skype for Business Server and enable the automatic firmware update feature.
 - b) **Rom file:** Yealink also offers Skype for Business Server firmware in ROM file format. And the file is compressed in zip file format on *Yealink Website*, you need to download the compressed file, and then extract it into local directory.

Deploying Phones with Skype for Business Server

This chapter provides the information about deploying your phone in Skype for Business Server environment. Provisioning methods are also introduced. Topics include:

- Setting up the Network
- Provisioning Methods
- Installing a Skype for Business Server Feature License

After your phone is powered on and connected to the network, the phone performs a boot-up sequence, as shown next.



Setting up the Network

TechNet.

- The Skype for Business phone can discover Skype for Business Server automatically via
 Lyncdiscover or Domain Name System (DNS) service (SRV) records. The priority is in this
 order: Lyncdiscover > Domain Name System (DNS) service (SRV) records.

 For information on creating, refer to DNS requirements for Skype for Business on Microsoft
- **2.** Obtain a root certificate authority (CA) security certificate in one of the following three ways:
 - Yealink Skype for Business phones automatically fetch the root certificate using a
 Lightweight Directory Access Protocol (LDAP) Domain Name System (DNS) query.
 This feature is disabled by default. To enable this feature, add and set the value of the
 configuration parameter "sip.ldap_download_rootca.enable" to 1 (Enabled), and then
 perform Auto Provisioning.
 - You can use Dynamic Host Configuration Protocol (DHCP) Option 43 to download a
 private CA root security certificate used by Skype for Business Server. The security
 certificate is required to support secure HTTPS and TLS. In conjunction with DHCP
 Option 43, ensure that your devices can access Skype for Business Server Certificate
 Provisioning Web service over HTTP (TCP 80) and HTTPS (TCP 443). For information
 on configuring DHCP Option 43, see Set Up DHCP for Devices on Microsoft TechNet.
 - You can manually install certificates on the phones. The phone will verify the
 certificate sent by the server to decide whether it is trusted based on the trusted
 certificates list. For more information, refer to Uploading a Trusted Certificateon page
 40.
- 3. (Optional) If you are using auto provisioning to deploy your phones, place the configuration files on the provisioning server, and use DHCP option 66 (If DHCP option 66 is not available, use Option 160/161 with the address (URL or IP address) of the provisioning server) or use other methods to make the phones obtain the provisioning server address.
- **4.** System administrator should set up accounts on the Skype for Business Server that can be used on the phones to sign in.

Provisioning Methods

Yealink provides three provisioning methods to configure phones.

The following sections describe how to configure Skype for Business phones using each method.

- Manual Provisioning Methods
- Centralized Provisioning Methods

Manual Provisioning Methods

Phone User Interface

An administrator or a user can configure and use Skype for Business phones via phone user interface. Access to specific features is restricted to the administrator. The default password is "admin" (case-sensitive). Not all features are available on phone user interface. For more information, refer to *Yealink Skype for Business phone-specific user guide*.

Web User Interface

An administrator or a user can configure Skype for Business phones via web user interface. The default user name and password for the administrator to log into the web user interface are both "admin" (case-sensitive). Most features are available for configuring via web user interface. Skype for Business phones support both HTTP and HTTPS protocols for accessing the web user interface.

To access the web user interface from your PC:

- 1. Press the **OK** key on the phone when the phone is idle to obtain its IP address.
- **2.** Open a web browser on your computer, and enter the IP address in the address bar (e.g., http://192.168.0.10 or 192.168.0.10).



- **3.** Press the **Enter** key on your keyboard.
- **4.** Enter the user name (default: admin) and password (default: admin) in the login page and click **Confirm**.

Centralized Provisioning Methods

Use one of the following methods to centrally deploy multiple devices:

- **Auto Provisioning Server**: Set up your own provisioning server and customize feature settings using the template configuration files (download it from *Yealink Website*).
- In-band Provisioning via Skype for Business server: Provision multiple phones with firmware from Skype for Business Server and apply default feature settings.

The next figure illustrates how your phone interoperates with provisioning server and Skype for Business Server.



Auto Provisioning

Before beginning provisioning, you need to obtain template configuration files. There are two configuration files both of which are CFG-formatted. We call these two files Common CFG file and MAC-Oriented CFG file. The Skype for Business phone tries to download these CFG files from the provisioning server during auto provisioning.

You can ask Yealink reseller or Yealink FAE for Common CFG and MAC-Oriented files. You can also obtain the Common CFG file and MAC-Oriented file online:

http://support.yealink.com/documentFront/forwardToDocumentFrontDisplayPage.

The Common CFG file is effectual for all phones of the same model. It uses a fixed name "y000000000XX.cfg" as the file name, where "XX" equals to the first two digits of the hardware version of the Skype for Business phone model.

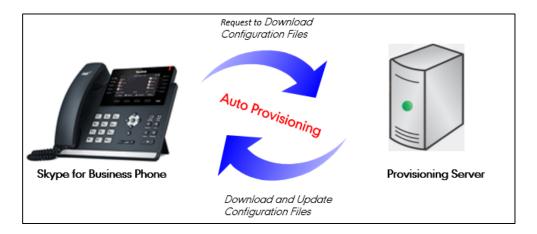
The names of the Common CFG file requirements for the phone model are:

Phone Model	Common CFG file
T48S	y0000000065.cfg
T46S	y0000000066.cfg
T42S	y0000000067.cfg
T41S	y0000000068.cfg
CP960	y00000000073.cfg

The MAC-Oriented CFG files are only effectual for the specific phone. They use the 12-digit MAC address of the Skype for Business phone as the file name. For example, if the MAC address of the Skype for Business phone is 0015651130F9, the MAC-Oriented CFG file has to be named as 0015651130f9.cfg (case-sensitive) respectively.

After you edit the configuration files, place them in the provisioning server directory. Yealink Skype for Business phones support using FTP, TFTP, HTTP and HTTPS protocols to download configuration files to the phone. You can use one of these protocols for provisioning.

The following figure shows how the Skype for Business phone interoperates with the provisioning server:

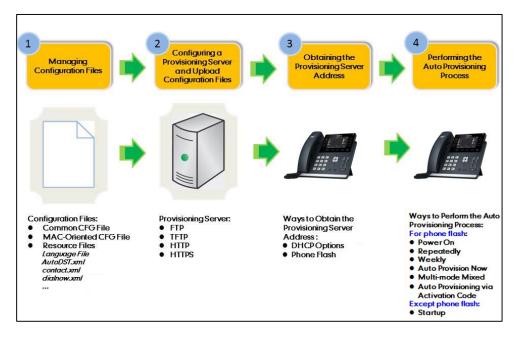


Major Tasks for Auto Provisioning

You need to complete four major tasks to provision Yealink Skype for Business phones via auto provisioning.

- 1. Editing the configuration files (Common CFG files or MAC-Oriented files).
- **2.** Configure a provisioning server supporting FTP, TFTP, HTTP or HTTPS protocols. And store configuration files in a location on the provisioning server.
- **3.** Make the phones obtain the provisioning server address.
- **4.** Trigger the phones to download and update the configuration files from the provisioning

The following figure shows an overview of these tasks:



For more information on how to perform these four provisioning tasks, refer to Yealink_Microsoft_Skype_for_Business_Edition_IP_Phones_Auto_Provisioning_Guide.

In-Band Provisioning

After the phone is signed in, the phone receives settings from the Skype for Business server pool through in-band provisioning.

Skype for Business in-band provisioning device settings take precedence over the same settings configured via auto provisioning. To avoid configuration conflicts, ensure that the settings applied to phones are from one source or the other. If you are provisioning in-band, remove the parameters from the configuration files before using auto provisioning method. If you are using auto provisioning, it is best practice to disable in-band provisioning device settings.

Procedure

In-band provisioning device settings can be configured using the configuration files only.

Central		Configures in-band provisioning device
Provisioning		settings sent from Skype for Business.
(66		Parameters:
(Configuration		r didilicters.

Details of Configuration Parameters:

Parameters	Permitted Values	Default
static.phone_setting.receive_inband.enable	0 or 1	1

Description:

Enables or disables in-band provisioning device settings sent from Skype for Business.

- **0**-Disabled, the phone blocks in-band provisioning device settings sent from Skype for Business.
- **1**-Enabled, the phone accepts in-band provisioning device settings sent from Skype for Business.

Note: If you change this parameter, the phone will reboot to make the change take effect.

Web User Interface:

None

Phone User Interface:

None

Installing a Skype for Business Server Feature License

Skype for Business phone has a built-in Skype for Business Server feature license, which allows user to use Skype for Business features on the phone.

If users purchase phones which aren't running Skype for Business firmware, while the users want to upgrade it to a Skype for Business firmware, then a Skype for Business Server feature license

is needed to be uploaded to the phone after the upgrade. Contact Yealink resellers to purchase the license. The following introduces how to install the licence.

Procedure

Skype for Business feature license can be configured using the configuration files or locally.

Central Provisioning (Configuration File)	<y0000000000xx>.cfg</y0000000000xx>	Specify the access URL of Skype for Business feature license. Parameter: lync_license_dat.url
Local	Web User Interface	Specify the access URL of Skype for Business feature license. Navigate to: http:// <phoneipaddress>/servlet?p=security-license&q=load</phoneipaddress>

Details of the Configuration Parameter:

Parameter	Permitted Values	Default
lync_license_dat.url	String within 99 characters	Blank

Description:

Configures the access URL of the Skype for Business feature license.

Example

lync_license_dat.url = http://192.168.1.20/License_\$MAC.dat

Example:

The phones will replace the characters "\$MAC" with its MAC addresses during auto provisioning. For example, the MAC address of one T46S Skype for Business phone is 00156543EC97. When performing auto provisioning, the phone will request to download the License_00156543ec97.dat file from the provisioning server address "http://192.168.1.20".

Web User Interface:

Security->License

Phone User Interface:

None

Note: If you change this parameter, the phone will reboot to make the change take effect.

To upload the Skype for Business feature license via web user interface:

1. Click on Security->License.

2. Click **Browse** to select the license from your local system.



3. Click **Upload** to upload the certificate.

Checking License Status

You can check Skype for Business Server feature license status and validity via web user interface or phone user interface.

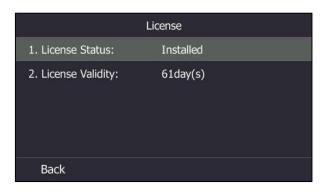
To check license status via web user interface:

1. Click on Status->SFB Status.



To check license status via phone user interface:

1. Press Menu->Status->License.



Note

Resetting the phone to factory configurations will not clear the Skype for Business feature license.

Configuring Phones with Skype for Business Server

This chapter provides basic operating instructions for the Skype for Business Server phones. Topics include:

- Microsoft Exchange Integration
- Signing into Skype for Business
- Signing Out of Skype for Business

Microsoft Exchange Integration

The Skype for Business phone can obtain Microsoft Exchange Server address automatically via Auto discover request. This feature enables set up of visual voicemail, call log synchronization, Outlook contact search, and calendar retrieval.

If your phone fails to obtain the Microsoft Exchange Server address automatically, you can manually configure the address.

Procedure

Microsoft Exchange Server can be configured using the configuration files or locally.

Central Provisioning	<y0000000000xx>.cfg</y0000000000xx>	Configures the way to obtain Microsoft Exchange Server address. Parameter: phone_setting.ews_autodiscover.enable
(Configuration File)		Specify the Microsoft Exchange Server address manually. Parameter:
		phone_setting.ews_url
Local	Web User Interface	Configures the way to obtain Microsoft Exchange Server address.
		Specify the Microsoft Exchange Server address.
		Navigate to:
		http:// <phoneipaddress>/servlet?p=fea tures-general&q=load</phoneipaddress>

Details of Configuration Parameters:

Parameters	Permitted Values	Default
phone_setting.ews_autodiscover.enable	0 or 1	1

Description:

Enables or disables the phone to obtain the Microsoft Exchange Server address automatically via Auto discover request.

- **0**-Disabled, the phone does not obtain Microsoft Exchange Server address automatically via Auto discover request. You need to configure the Microsoft Exchange Server address manually.
- **1**-Enabled, the phone will obtain Microsoft Exchange Server address automatically via Auto discover request.

Web User Interface:

Features->General Information->Auto Discover

Phone User Interface:

None

phone_setting.ews_url	String	Blank

Specify the Microsoft Exchange Server address manually.

Note: It works only if the value of the parameter "phone_setting.ews_autodiscover.enable" is set to 0 (Disabled).

Web User Interface:

Features->General Information->Exchange Server Url

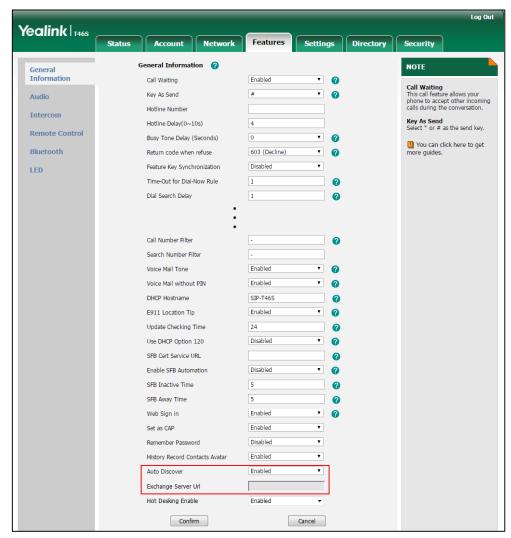
Phone User Interface:

None

To configure the Microsoft Exchange Server via web user interface:

- 1. Click on Features->General Information.
- **2.** Do one of the following:
 - If you select **Enabled** from the pull-down list of **Auto Discover**, the phone can obtain Microsoft Exchange Server address automatically.

 If you select **Disabled** in the pull-down list of **Auto Discover**, you should enter the Microsoft Exchange Server address in the **Exchange Server Url** field.



Click Confirm to accept the change.

Signing into Skype for Business

Skype for Business users are authenticated against Microsoft Active Directory Domain Service. The following four sign-in methods are available.

- **PIN Authentication**: This method uses the user's phone number (or extension) and personal identification number (PIN) to sign into Skype for Business server. This sign-in method is only applicable to On-Premises account.
- User Sign-in: This method uses the user's credentials (sign-in address, user name, and password) to sign into Skype for Business server. This sign-in method is applicable to On-Premises account and Online account.
- **Web Sign-in**: This method uses the unique website shown on the phone to sign in. This sign-in method is only applicable to Online account.

• **Sign in via PC**: when your phone is paired to your computer using Better Together over Ethernet (BToE), use the Skype for Business client to sign in. This sign-in method is applicable to On-Premises account and Online account.

Note

If the phone reboots after successful login, the login credentials from the previous Sign-In will be cached. User can sign in successfully without reentering the credentials.

PIN Authentication

During startup, the phone will broadcast DHCP request with DHCP options 43 to download a private CA root security certificate used by Skype for Business and obtain the Skype for Business server address. The CA root security certificate and Skype for Business server address will be found in the received DHCP response message. As a result, you can sign into Skype for Business on your phone with your PIN Authentication credentials. If the DHCP Option 43 is not configured in your network, your phone will not display PIN Authentication sign-in method.

Procedure

PIN Authentication can be configured using the configuration files or locally.

Central Provisioning (Configuration File)	<y0000000000xx>.cfg</y0000000000xx>	Configure PIN Authentication method. Parameter: features.pin_authentication.enable
	<mac>.cfg</mac>	Configure PIN Authentication method. Parameter: static.account.sfb.1.pin_number Configures the PIN for the PIN
		Authentication. Parameter: static.account.sfb.1.pin_password
Local	Web User Interface	Configure PIN Authentication method. Navigate to: http:// <phoneipaddress>/servlet?p=acc ount-register-lync&q=load&acc=0</phoneipaddress>
	Phone User Interface	Configure PIN Authentication.

Details of Configuration Parameters:

Parameters	Permitted Values	Default
features.pin_authentication.enable	0 or 1	1

Parameters	Permitted Values	Default
Description:		
Enables or disables the user to sign into the phone i	using PIN Authentication met	hod.
0 -Disabled		
1-Enabled		
Web User Interface:		
None		
Phone User Interface:		
None		
static.account.sfb.1.pin_number	String within 128 characters	Blank
Description:		

Configures the phone's extension for the PIN Authentication method.

Web User Interface:

Account->Register->Extension

Phone User Interface:

Sign In->PIN Authentication->Extension

static.account.sfb.1.pin_password	String within 99 characters	Blank
-----------------------------------	--------------------------------	-------

Description:

Configures the PIN for the PIN Authentication method.

Web User Interface:

Account->Register->Pin

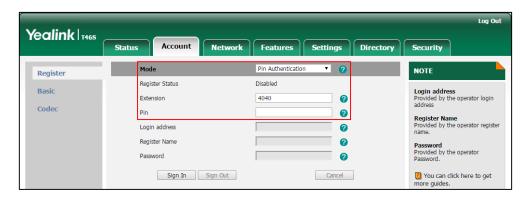
Phone User Interface:

Sign In->PIN Authentication->PIN

To sign into the Skype for Business Server using PIN Authentication method via web user interface:

- 1. Click on Account->Register.
- 2. Select **Pin Authentication** from the pull-down list of **Mode**.
- **3.** Enter your Skype for Business user's phone number or extension (e.g., 4040) in the **Extension** field.

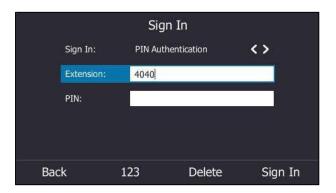
4. Enter your personal identification number in the Pin field.



5. Click **Sign In** to accept the change.

To sign into Skype for Business server using PIN Authentication method via phone user interface:

- 1. Press the **Sign In** soft key.
- 2. Press () or () to select PIN Authentication.
- 3. Enter your phone number or extension (e.g., 4040) in the **Extension** field.
- 4. Enter your personal identification number in the PIN field.



5. Press the **Sign In** soft key.

User Sign-in

You can sign into Microsoft Skype for Business on your phone with your login credentials, which includes your address, username, and password.

Procedure

User sign-in method can be configured using the configuration files or locally.

		Configure user sign-in method.
Central Provisioning (Configuration File)	<y00000000000xx>.cfg</y00000000000xx>	Parameters:
(Comiguration Tite)		features.user_sign_in.enable

		Configure user sign-in information.
< MAC > cfa	<mac>.cfq</mac>	Parameters:
	, <u></u>	static.account.sfb.1.server
	static.account.sfb.1.user_name	
		static.account.sfb.1.password
Local		Configure user sign-in method.
		Navigate to:
	Web User Interface	http:// <phoneipaddress>/servlet?</phoneipaddress>
		p=account-register-lync&q=load
		&acc=0
	Phone User Interface	Configure user sign-in method.

Details of Configuration Parameters:

Parameters	Permitted Values	Default
features.user_sign_in.enable	0 or 1	1

Description:

Enables or disables the user to sign into the phone using User Sign-in method.

0-Disabled

1-Enabled

Web User Interface:

None

Phone User Interface:

None

static.account.sfb.1.server SIP URI	Blank
-------------------------------------	-------

Description:

Configures the sign-in address for the user sign-in method.

The value format is username@domain.com.

Example:

static.account.sfb.1.server = 4040@yealinksfb.com

Web User Interface:

Account->Register->Login address

Phone User Interface:

Sign In->User Sign-in->Address

Parameters	Permitted Values	Default
static.account.sfb.1.user_name	String within 128 characters	Blank

Description:

Configures the user name for the user sign-in method.

The value format is username@domain.com or username@domain, domain.com\username or domain\username.

Example:

static.account.sfb.1.user_name = 4040@yealinksfb.com

Web User Interface:

Account->Register->Register Name

Phone User Interface:

Sign In->User Sign-in->UserName

static.account.sfb.1.password	String within 99 characters	Blank
-------------------------------	--------------------------------	-------

Description:

Configures the password for the user sign-in method.

Web User Interface:

Account->Register->Password

Phone User Interface:

Sign In->User Sign-in->Password

To sign into the Skype for Business server using User Sign-in method via web user interface:

- 1. Click on Account->Register.
- 2. Select **User Sign in** from the pull-down list of **Mode**.
- **3.** Enter your Skype for Business user's sign-in address (e.g., 4040@yealinksfb.com) in the **Login address** field.
- **4.** Enter your Skype for Business user name (e.g., 4040@yealinksfb.com) in the **Register Name** field.

5. Enter the sign-in password in the **Password** field.



6. Click Sign In to accept the change.

To sign into the Skype for Business server using User Sign-in method via phone user interface:

- 1. Press the **Sign In** soft key.
- 2. Press () or to select **User Sign-in**.
- **3.** Enter your Skype for Business user's sign-in address (e.g., 4040@yealinksfb.com) in the **Address** field.
- **4.** Enter your Skype for Business user name (e.g., 4040@yealinksfb.com) in the **UserName** field.



- **5.** Enter the sign-in password in the **Password** field.
- **6.** Press the **Sign in** soft key.

Web Sign-in

You can sign into your Skype for Business Online account using the Web Sign-In method, which allows you to sign into the phone with your Skype for Business Online account using a web browser.

Procedure

Web sign-in can be configured using the configuration files or locally.

Central Provisioning (Configuration File)		Configure the web sign-in method. Parameter:	
		features.web_sign_in.enable	
	<y0000000000xx>.cfg</y0000000000xx>	Configure the Server URL for device pairing.	
		Parameter:	
		features.device_pairing.url	
Local		Configure web sign-in method.	
	Web User Interface	Navigate to: http:// <phoneipaddress>/servlet?p=a</phoneipaddress>	
	Web oser interface		
		ccount-register-lync&q=load&acc=0	
	Phone User Interface	Configure web sign-in method.	

Details of Configuration Parameters:

Parameters	Permitted Values	Default
features.web_sign_in.enable	0 or 1	1

Description:

Enables or disables the user to sign into the phone using web sign-in method.

- **0**-Disabled
- **1**-Enabled

Web User Interface:

Features->General Information->Web Sign in

Phone User Interface:

None

features.device_pairing.url	URL within 512characters	https://bootstrap.pinau th.services.skypeforbusi ness.com/
-----------------------------	--------------------------	--

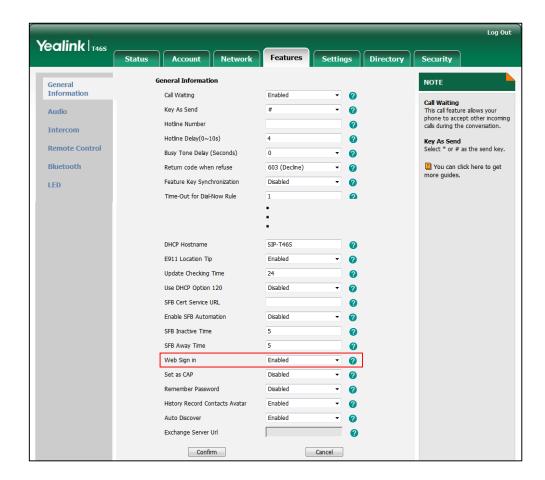
Configures the Server URL for device pairing, so that you can sign into the phone using web sign-in method.

Example:

features.device_pairing.url= https://bootstrap.pinauth.services.skypeforbusiness.com/

To enable the web sign-in via web user interface:

- 1. Click on Features->General Information.
- 2. Select the desired value from the pull-down list of Web Sign in.
 - If it is enabled, you can sign into the Skype for Business Server using web sign-in method
 - If it is disabled, you cannot sign into the Skype for Business Server using web sign-in method.



3. Click **Confirm** to accept the change.

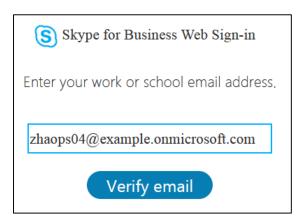
To sign into the Skype for Business Server using Web Sign-In method via web user interface:

- 1. Click Account->Register.
- 2. Select **Web Sign in** from the pull-down list of **Mode**.
- 3. Click Sign In.

The web user interface displays the pairing code and URL.



- **4.** On your computer, enter the URL into your web browser.
- **5.** On the Skype for Business Authentication website, enter your email address (e.g., zhaops04@example.onmicrosoft.com) in the **Email address** field.



6. Click **Verify email** to check the validity of the email address.

The sign-in screen will appear if the email address is valid.

- 7. Enter your Online account and password.
- **8.** (Optional) If you want to reduce the number of times you are asked to sign in, you can select to stay signed in.
- 9. Click Sign in.
- **10.** Enter the pairing code generated on the phone into the web browser.
- 11. Click Continue.
- 12. Click the account to sign in.

A confirmation message is displayed when your phone successfully signs into Skype for Business.

To sign into Skype for Business server using Web Sign-In method via phone user interface:

- 1. Press the **Sign In** soft key.
- 2. Press (), () or the **Switch** soft key to select **Web Sign-in**.
- 3. Press the **Sign In** soft key.

The screen will show the pairing code and URL.



- **4.** Press the **Sign In** soft key.
- **5.** On your computer, enter the URL into your web browser, and then follow the same steps as introduced above.

Signing in via PC

When your phone and your computer are paired using Better Together over Ethernet (BToE), you can sign into your phone using the Skype for Business client on your computer.

Procedure

BToE can be configured using the configuration files.

	<y0000000000xx>.cfg</y0000000000xx>	Configure BToE feature.	
		Parameters:	
Central		sip.btoe.enable	
Provisioning (Configuration		features.sign_in_via_btoe.enable	
File)		Configures the BToE pairing mode.	
		Parameters:	
		sip.btoe.pairing_mode	
		Configure BToE feature.	
		Configures the BToE pairing mode.	
Local	Web User Interface	Navigate to:	
		http:// <phoneipaddress>/servlet?p=settin</phoneipaddress>	
		gs-btoe&q=load	
	Phone User Interface	Configure BToE feature.	
		Configures the BToE pairing mode.	

Details of Configuration Parameters:

Parameters	Permitted Values	Default
sip.btoe.enable	0 or 1	1

Description:

Enables or disables the BToE (Better Together over Ethernet) feature.

- **0**-Disabled, BToE is disabled on the phone. Your phone cannot pair with Skype for Business Client.
- **1**-Enabled), BToE is enabled on the phone. Your phone can pair with Skype for Business Client.

Web User Interface:

Settings->BToE->BToE

Phone User Interface:

Menu->Features->BToE->BToE

features.sign_in_via_btoe.enable	0 or 1	1
		Ĭ

Description:

Enables or disables the user to sign into the phone via PC.

- **0**-Disabled
- 1-Enabled

Note: It works only if the value of the parameter "sip.btoe.enable" is set to 1 (Enabled).

If it is set to 1 (Enabled), make sure your phone has paired with the Skype for Business client using BToE software, so that you can sign into the phone via PC.

Web User Interface:

None

Phone User Interface:

None

sip.btoe.pairing_mode	0 or 1	0
-----------------------	--------	---

Description:

Configures the BToE pairing mode.

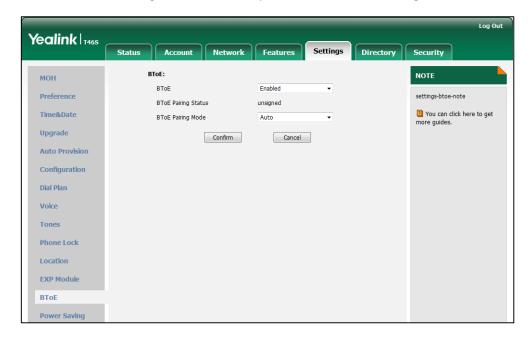
- **0**-Auto, you can pair your phone and PC automatically without a pairing code.
- **1**-Maunal, your phone will generate a pairing code when pairing with Skype for Business client. You need to enter the pairing code on your BToE software to manually to pair your phone and Skype for Business client.

Note: It works only if the value of the parameter "sip.btoe.enable" is set to 1 (Enabled).

Parameters	Permitted Values	Default
Web User Interface:		
Settings->BToE->BToE paring Mode		
Phone User Interface:		
Menu->Features->BToE->BToE Pairing Mode		

To configure BToE feature via web user interface:

- 1. Click on **Settings->BToE**.
- 2. Select the desired value from the pull-down list of BToE.
- 3. Select the desired generation from the pull-down list of **BToE Pairing Mode**.

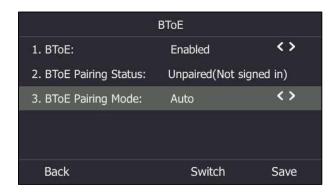


4. Click **Confirm** to accept the change.

To configure BToE feature via phone user interface:

- 1. Press Menu->Features->BToE.
- 2. Press () or () , or the **Switch** soft key to select **Enabled** from the **BToE** field.
- 3. Press or , or the **Switch** soft key to select the desired pairing mode from the **BToE Pairing Mode** field.

The default value is Auto.



4. Press the Save soft key to accept the change or the Back soft key to cancel.

To use the BToE feature and sign in:

- **1.** Download and install the Yealink BToE Connector application to your computer.
- 2. Sign into the Skype for Business client on your computer.
- **3.** Enable BToE and pair your phone with your computer. For more information on how to pair, refer to *Better Together over Ethernet* chapter in *Yealink Skype for Business phone-specific user guide*.
- **4.** When no user signs into the phone, a logon dialog will pop up on the Skype for Business client on your computer to prompt you to enter the password.
- 5. Enter your password and sign in.

Now that the same account is signed into your phone and the Skype for Business client, your computer and phone are paired, and BToE is activated. You can manage calls on your phone using the Skype for Business client.

If the Skype for Business Server is configured to forcibly lock the phone. You need to configure an unlock PIN at the initial sign-in.

Signing Out of Skype for Business

Procedure

Sign-out can be configured using the configuration files or locally.

Central		Configure the sign out feature.
Provisioning (Configuration	<y0000000000xx>.cfg</y0000000000xx>	Parameters: phone_setting.idle_sign_out.enable
File)		priorie_setting.idie_sign_odt.enable
		Sign out of Skype for Business Server.
Local	Web User Interface	Navigate to:
		http:// <phoneipaddress>/servlet?p</phoneipaddress>
		=account-register-lync&q=load∾

	c=0
Phone User Interface	Sign out of Skype for Business Server.

Details of Configuration Parameters:

Parameters	Permitted Values	Default
phone_setting.idle_sign_out.enable	0 or 1	0

Description:

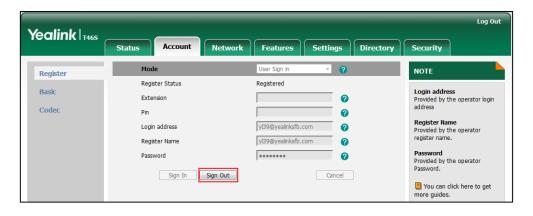
Enables or disables the phone to sign out of Skype for Business Server from the idle screen.

- **0**-Disabled, users can sign out of Skype for Business Server at the path: More->Advanced->Sign Out.
- **1**-Enabled, users can sign out of Skype for Business Server by tapping the avatar on the idle screen and then select Sign Out.

Note: It is only applicable to CP960 Skype for Business phones.

To sign out of Skype for Business Server via web user interface:

1. Click on Account->Register.



2. Click Sign Out to accept the change.

To sign out of Skype for Business Server via phone user interface:

Press the Status soft key or tap your avatar, and then select Sign Out.
 For CP960 Skype for Business phones: if the value of the parameter "phone_setting.idle_sign_out.enable" is set to 0 (Disabled), you can tap More->Advanced->Sign Out to sign out.

Configuring Security Features

This chapter provides information for making configuration changes for the following security-related features:

- Web Server Type
- Phone Lock
- User and Administrator Passwords
- Uploading a Trusted Certificate

Web Server Type

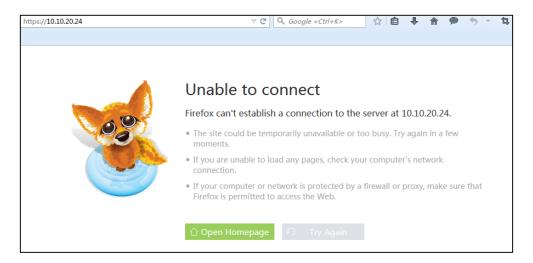
Web server type determines access protocol of the phone's web user interface. Skype for Business phones support both HTTP and HTTPS protocols for accessing the web user interface. This can be disabled when it is not needed or when it poses a security threat. For more information on accessing the web user interface, refer to Web User Interface on page 7.

HTTP is an application protocol that runs on top of the TCP/IP suite of protocols. HTTPS is a web protocol that encrypts and decrypts user page requests as well as pages returned by the web server. Both HTTP and HTTPS port numbers are configurable.

When you enable user to access web user interface of the phone using the HTTP/HTTPS protocol (take HTTPS protocol for example):



When you disable user to access web user interface of the phone using the HTTP/HTTPS protocol (take HTTPS protocol for example):



Procedure

Web server type can be configured using the configuration files or locally.

Central Provisioning (Configuration File)	<y0000000000xx>.cfg</y0000000000xx>	Configure the web access type, HTTP port and HTTPS port. Parameters: static.wui.http_enable static.network.port.http static.wui.https_enable static.wui.https_enable
Local	Web User Interface	Configure the web access type, HTTP port and HTTPS port. Navigate to: http:// <phoneipaddress>/servlet? p=network-adv&q=load Configure the web access type,</phoneipaddress>
Phone User Interface		HTTP port and HTTPS port.

Details of Configuration Parameters:

Parameters	Permitted Values	Default
static.wui.http_enable	0 or 1	1

Parameters	Permitted Values	Default	
Description:			
Enables or disables the user to access web user inte	rface of the phone using the I	НТТР	
protocol.			
0 -Disabled			
1 -Enabled			
Note: If you change this parameter, the phone will i	eboot to make the change ta	ke effect.	
Web User Interface:			
Network->Advanced->Web Server->HTTP			
Phone User Interface:			
Menu->Advanced (default password: admin) ->Net	work->Webserver Type->HTT	P Status	
static.network.port.http	Integer from 1 to 65535	80	
Description:			
Configures the HTTP port for the user to access web	user interface of the phone (using the	
HTTP protocol.			
Note: If you change this parameter, the phone will i	eboot to make the change ta	ke effect.	
Web User Interface:			
Network->Advanced->Web Server->HTTP Port(1~6	55535)		
Phone User Interface:			
Menu->Advanced (default password: admin) ->Net	work->Webserver Type->HTT ·	P Port	
static.wui.https_enable	0 or 1	1	
Description:			
Enables or disables the user to access web user inte	rface of the phone using the I	HTTPS	
protocol.	, ,		
0 -Disabled			
1-Enabled			
Note: If you change this parameter, the phone will reboot to make the change take effect.			
Web User Interface:			
Network->Advanced->Web Server->HTTPS			
Phone User Interface:			
Menu->Advanced (default password: admin) ->Net	work->Webserver Type->HTT	PS Status	
static.network.port.https	Integer from 1 to 65535	443	

Permitted Values

Default

Description:

Configures the HTTPS port for the user to access web user interface of the phone using the HTTPS protocol.

Note: If you change this parameter, the phone will reboot to make the change take effect.

Web User Interface:

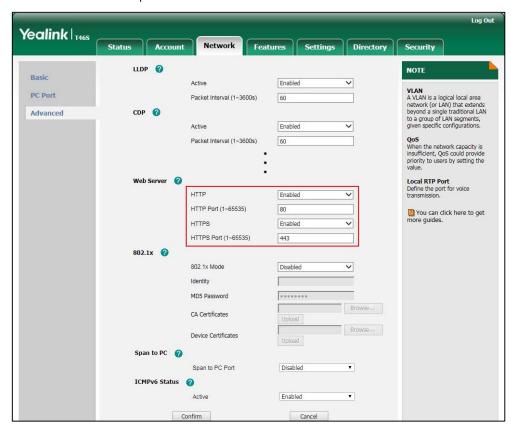
Network->Advanced->Web Server->HTTPS Port(1~65535)

Phone User Interface:

Menu->Advanced (default password: admin) ->Network->Webserver Type->HTTPS Port

To configure web server type via web user interface:

- 1. Click on Network->Advanced.
- 2. Select the desired value from the pull-down list of HTTP.
- Enter the desired HTTP port number in the HTTP Port(1~65535) field.
 The default HTTP port number is 80.
- **4.** Select the desired value from the pull-down list of **HTTPS**.
- Enter the desired HTTPS port number in the HTTPS Port(1~65535) field.
 The default HTTPS port number is 443.



6. Click **Confirm** to accept the change.

A dialog box pops up to prompt that settings will take effect after a reboot.

7. Click **OK** to reboot the phone.

To configure web server type via phone user interface:

- 1. Press Menu->Advanced (default password: admin)->Network->Webserver Type.
- **2.** Press or , or the **Switch** soft key to select the desired value from the **HTTP Status** field.
- 3. Enter the desired HTTP port number in the HTTP Port field.
- **4.** Press or , or the **Switch** soft key to select the desired value from the **HTTP Status** field.
- 5. Enter the desired HTTPS port number in the HTTPS Port field.
- 6. Press the Save soft key to accept the change.A dialog box pops up to prompt that the settings will take effect after a reboot.
- **7.** Press **OK** to reboot the phone.

Phone Lock

If system administrator sets the policy "ucEnforcePinLock" = true on the Skype for Business Fronted Server, user can use phone lock feature to lock the phone to prevent it from unauthorized use. And the phone will prompt the user to configure an n-digit lock PIN at the initial sign-in.

Procedure

Phone lock configured using the configuration files or locally.

		Configures the phone lock feature.
		Parameter:
		phone_setting.phone_lock.enable
Central Provisioning (Configuration File) <pre> </pre> <pre> <pre< th=""><th>Configures the time (in minutes) the phone can be idle before it automatically locks.</th></pre<></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre>	Configures the time (in minutes) the phone can be idle before it automatically locks.	
		Parameter:
	<y0000000000xx>.cfg</y0000000000xx>	sfb.phone_lock.time_out
		Configures the unlock attempts.
		Parameter:
		sfb.phone_lock.max_attempts
		Configures the phone to be locked and unlocked automatically with the paired PC. sfb.phone_lock_with_pc.enable

Local		Configures the time (in minutes) the phone can be idle before it automatically locks.
		Configures the unlock attempts.
	Web User Interface	Configures the phone to be locked and unlocked automatically with the paired PC.
		Navigate to:
		http:// <phoneipaddress>/servlet?p =settings-phonelock&q=load</phoneipaddress>
	Phone User Interface	Configures the time (in minutes) the phone can be idle before it automatically locks.
		Configures the unlock attempts.
		Configures the phone to be locked and unlocked automatically with the paired PC.

Details of Configuration Parameter:

Parameters	Permitted Values	Default
phone_setting.phone_lock.enable	0 or 1	0

Enables or disables the phone lock feature.

0-Disabled

1-Enabled

If it is set to 1 (Enabled), the IP phone will prompt the user to configure an n-digit unlock PIN at the initial sign-in.

Web User Interface:

Settings->Phone Lock->Phone Lock

Phone User Interface:

Menu->Basic->Phone Lock->Phone Lock

phone_setting.phone_lock.lock_time_out	1 to 1440	10
--	-----------	----

Configures the time (in minutes) the phone can be idle before it automatically locks.

Web User Interface:

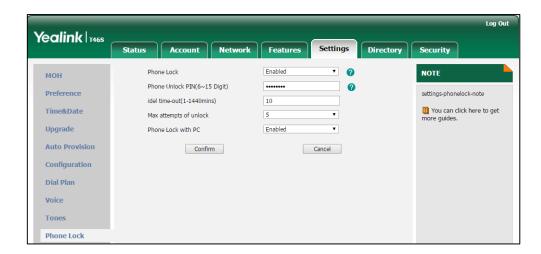
Settings->Phone Lock->Idle time-out(1~1440mins)

Parameters	Permitted Values	Default
Phone User Interface:		
Menu->Basic->Phone Lock->Idle time-out		
sfb.phone_lock.max_attempts	3 to 10	5
Configures the maximum number of unsuccessing the configures the maximum number of unsuccessing the configure of the configuration of the config	ful unlock attempts for	a locked phone that is
Web User Interface:		
Settings->Phone Lock->Max attempts of unloc	k	
Phone User Interface:		
Menu->Basic->Phone Lock->Unlock attempts		
sfb.phone_lock_with_pc.enable	0 or 1	1
Enables or disables your phone to be locked and u	unlocked automatically w	hen you lock or unlock
0 -Enabled		
1 -Disabled		
Note : It works only when your phone is paired wit Together over Ethernet) application and the BToE CP960 Skype for Business phones.		
Web User Interface:		
Settings->Phone Lock->Phone Lock with PC		
Phone User Interface:		
Menu->Basic->Phone Lock->Phone Lock with	PC	
sfb.phone_lock.sign_out_auto.enable	0 or 1	0
Enables or disables the phone to be automatically within 5 minutes when prompted.	signed out when you do	o not create a lock PIN
0 -Disabled		
1 -Enabled		
Note: If you change this parameter, the phone	will reboot to make the	e change take effect.
Web User Interface:		
None		
Phone User Interface:		

None

To configure phone lock via web user interface:

- 1. Click on Settings->Phone Lock.
- 2. Select the **Enabled** from the pull-down list of **Phone Lock**.
- 3. Enter the lock PIN in the Phone Unlock PIN(6~15 Digit) field.
- 4. Enter the desired time in the Idle time-out(1~1440mins) field.
- **5.** Select the desired value from the pull-down list of **Max attempts of unlock**.
- 6. Select the desired value from the pull-down list of Phone Lock with PC.



7. Click Confirm to accept the change.

To configure phone lock via phone user interface:

- 1. Press Menu-> Basic->Phone Lock->Phone Lock.
- 2. Configures the desired fields.
- **3.** Press the **Save** soft key to accept the change.

User and Administrator Passwords

Some menu options are protected by two privilege levels, user and administrator, each with its own password. When logging into the web user interface, you need to enter the user name and password to access various menu options. The default user password is "user" and the default administrator password is "admin".

For security reasons, the user or administrator should change the default user or administrator password as soon as possible. A user or an administrator can change the user password. The administrator password can only be changed by an administrator.

Advanced menu options are strictly used by administrators. Users can configure them only if they have administrator privileges.

Procedure

User or administrator password can be changed using the following methods.

Central Provisioning (Configuration File)	<y0000000000xx>.cfg</y0000000000xx>	Change the user or administrator password of the phone. Parameter: static.security.user_password
Local	Web User Interface	Change the user or administrator password of the phone. Navigate to: http:// <phoneipaddress>/servlet?p =security&q=load</phoneipaddress>
	Phone User Interface	Change the administrator password of the phone.

Details of the Configuration Parameter:

Parameter	Permitted Values	Default
static.security.user_password	String within 32 characters	user

Description:

Configures the password of the user or administrator for phone's web user interface access.

The phone uses "user" as the default user password and "admin" as the default administrator password.

The valid value format is username:new password.

Example:

static.security.user_password = user:123 means setting the password of user (current user name is "user") to password 123.

static.security.user_password = admin:456 means setting the password of administrator (current user name is "admin") to password 456.

Note: Phones support ASCII characters 32-126(0x20-0x7E) in passwords. You can set the password to be empty via web user interface only.

Web User Interface:

Security->Password

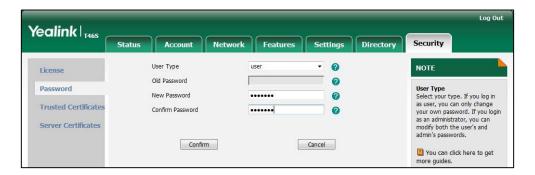
Phone User Interface:

Menu->Advanced (default password: admin)->Set Password

Note: You cannot change the user password via phone user interface.

To change the user or administrator password via web user interface:

- 1. Click on Security->Password.
- 2. Select the desired value (user or admin) from the pull-down list of User Type.
- Enter new password in the New Password and Confirm Password fields.
 Valid characters are ASCII characters 32-126(0x20-0x7E) except 58(3A).



4. Click **Confirm** to accept the change.

Note

If logging into the web user interface of the phone with the user credential, you need to enter the old user password in the **Old Password** field.

To change the administrator password via phone user interface:

- 1. Press Menu->Advanced (default password: admin)->Set Password.
- 2. Enter the current administrator password in the Current PWD field.
- Enter new password in the New PWD field and Confirm PWD field.
 Valid characters are ASCII characters 32-126(0x20-0x7E).
- **4.** Press the **Save** soft key to accept the change.

Uploading a Trusted Certificate

When the Skype for Business phone requests a TLS connection with a server, the Skype for Business phone should verify the certificate sent by the server to decide whether it is trusted based on the trusted certificates list.

The Skype for Business phone has 51 built-in trusted certificates. You can upload 10 custom certificates at most. The format of the trusted certificate files must be *.pem,*.cer,*.crt and *.der and the maximum file size is 5MB.

Yealink Skype for Business phones trust the following CAs by default:

- DigiCert High Assurance EV Root CA
- Deutsche Telekom AG Root CA-2
- Equifax Secure Certificate Authority
- Equifax Secure eBusiness CA-1
- Equifax Secure Global eBusiness CA-1

- GeoTrust Global CA
- GeoTrust Global CA2
- GeoTrust Primary CA
- GeoTrust Primary CA G2 ECC
- GeoTrust Universal CA
- GeoTrust Universal CA2
- Thawte Personal Freemail CA
- Thawte Premium Server CA
- Thawte Primary Root CA G1 (EV)
- Thawte Primary Root CA G2 (ECC)
- Thawte Primary Root CA G3 (SHA256)
- Thawte Server CA
- VeriSign Class 1 Public Primary Certification Authority
- VeriSign Class 1 Public Primary Certification Authority G2
- VeriSign Class 1 Public Primary Certification Authority G3
- VeriSign Class 2 Public Primary Certification Authority G2
- VeriSign Class 2 Public Primary Certification Authority G3
- VeriSign Class 3 Public Primary Certification Authority
- VeriSign Class 3 Public Primary Certification Authority G2
- VeriSign Class 3 Public Primary Certification Authority G3
- VeriSign Class 3 Public Primary Certification Authority G4
- VeriSign Class 3 Public Primary Certification Authority G5
- VeriSign Class 4 Public Primary Certification Authority G2
- VeriSign Class 4 Public Primary Certification Authority G3
- VeriSign Universal Root Certification Authority
- Microsoft_IT_SSL_SHA2.cer
- CNNIC Root.cer
- baltimoreCyberTrust.cer
- UserTrust.cer
- AAA Certificate Services.cer
- DigiCert Assured ID Root CA.cer
- Entrust.net Certification Authority (2048).cer
- Entrust Root Certification Authority
- Entrust.net Secure Server Certification Authority
- GTE CyberTrust Global Root.cer
- Starfield Class 2 Certification Authority.cer
- AddTrust External CA Root

- Go Daddy Class 2 Certification Authority
- StartCom Certification Authority
- DST Root CA X3
- ISRG Root X1 (intermediate certificates: Let's Encrypt Authority X1 and Let's Encrypt Authority X2 are signed by the root certificate ISRG Root X1.)
- Baltimore CyberTrust Root
- DigiCert Cloud Services CA-1
- D-Trust Root Class 3 CA 2 2009
- AddTrust External CA Root
- Starfield Root Certificate Authority G2

Note

Yealink endeavors to maintain a built-in list of the most commonly used CA Certificates. Due to memory constraints, we cannot ensure a complete set of certificates. If you are using a certificate from a commercial Certificate Authority not in the list above, you can send a request to your local distributor. At this point, you can upload your particular CA certificate into your phone.

Uploading a Trusted Certificate from the Provisioning

Server

Procedure

Configuration changes can be performed using the configuration files or locally.

Configuration File <y0000000000xx>.cfg</y0000000000xx>		Upload the trusted certificates. Parameter: static.trusted_certificates.url	
Local	Web User Interface	Upload the trusted certificates.	
		Navigate to:	
		http:// <phoneipaddress>/servlet?p=ser ver-cert&q=load</phoneipaddress>	

Details of Configuration Parameters:

Parameters	Permitted Values	Default
static.trusted_certificates.url	URL within 511 characters	Blank

Description:

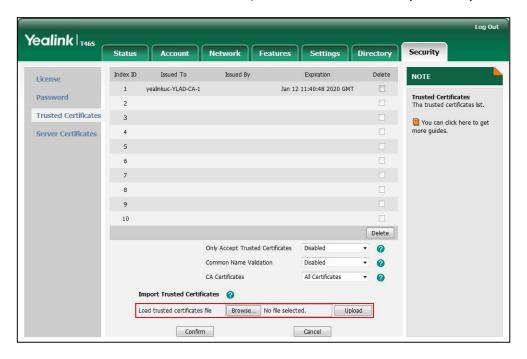
Configures the access URL of the custom trusted certificate used to authenticate the

Parameters	Permitted Values	Default		
connecting server.				
Example:				
static.trusted_certificates.url = http://192.168.1.20/tc.crt				
Note : The certificate you want to upload must be in *.pem, *.crt, *.cer or *.der format.				
Web User Interface:				
Security->Trusted Certificates->Load trusted certificates file				
Phone User Interface:				
None				

Uploading a Trusted Certificate via Web User Interface

To upload a trusted certificate via web user interface:

- 1. Click on Security->Trusted Certificates.
- 2. Click **Browse** to select the certificate (*.pem, *.crt, *.cer or *.der) from your local system.



3. Click **Upload** to upload the certificate.

Device and Firmware Support

This section provides information on updating and maintaining your devices and the firmware:

- Upgrading Firmware
- Resetting the Phone to Factory Default Settings
- Branch Office Resiliency

Upgrading Firmware

Yealink supports three methods to upgrade phone firmware:

- Upgrade firmware via web user interface: Download firmware in ROM format, and upload it to the phone via web user interface. This method can deploy a single phone.
- **Upgrade firmware from provisioning server**: Download firmware in ROM format, and use centralized provisioning method to upgrade the firmware. This method requires setting up a provisioning server, and uses configuration files to provision the phone.
- Upgrade firmware from Skype for Business Server: Download firmware in CAB file format, and place the firmware on Skype for Business Server to provision the phone.

The following table lists the associated and latest firmware name for Skype for Business phone model.

Phone Model	Associated Firmware Name	Firmware Name(.rom)	Firmware Name(.cab)
T48S/T46S/T42S/T4 1S	66.x.x.x.rom	66.9.0.25.rom	Yealink_ver_66.9.0.25.cab
CP960	73.x.x.rom	73.8.0.25.rom	Yealink_ver_73.8.0.25.cab

Note

You can download the latest firmware online:

http://support.yealink.com/documentFront/forwardToDocumentFrontDisplayPage.

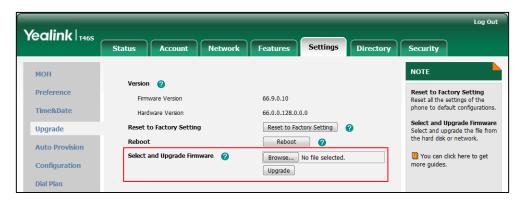
Do not unplug the network and power cables when the Skype for Business phone is upgrading firmware.

Upgrading Firmware via Web User Interface

To manually upgrade firmware via web user interface, you need to store firmware to your local system in advance.

To upgrade firmware manually via web user interface:

- 1. Click on Settings->Upgrade.
- 2. Click **Browse** to locate the required firmware from your local system.
- 3. Click Upgrade.



A dialog box pops up to prompt "Firmware of the Sphone will be updated. It will take 5 minutes to complete. Please don't power off!".

4. Click **OK** to confirm the upgrade.

Note

Do not close and refresh the browser when the Skype for Business phone is upgrading firmware via web user interface.

Upgrading Firmware from the Provisioning Server

Phones support using FTP, TFTP, HTTP and HTTPS protocols to download configuration files and firmware from the provisioning server, and then upgrade firmware automatically.

Phones can download firmware stored on the provisioning server in one of two ways:

- Check for configuration files and then download firmware during startup.
- Automatically check for configuration files and then download firmware at a fixed interval or specific time.

Method of checking for configuration files is configurable.

Procedure

Configuration changes can be performed using the configuration files or locally.

Central		Configure the way for the phone to check for configuration files.
Provisioning	<v000000000xx>.cfg</v000000000xx>	Parameters:
(Configuration		static.auto_provision.power_on
File)		static.auto_provision.repeat.enable
		static.auto_provision.repeat.minutes

		static.auto_provision.weekly.enable
		static.auto_provision.weekly.begin_time
		static.auto_provision.weekly.end_time
		static.auto_provision.weekly.dayofweek
		Specify the access URL of firmware.
		Parameter:
		static.firmware.url
		Configure the phone to be reset to
		factory after an upgrade.
		Parameter:
		static.auto_provision.reset_factory.enable
		Configure the way for the phone to check
		for configuration files.
Local	Web User Interface	Navigate to:
		http:// <phoneipaddress>/servlet?p=setti</phoneipaddress>
		ngs-autop&q=load

Details of Configuration Parameters:

Parameters	Permitted Values	Default
static.auto_provision.power_on	0 or 1	1

Description:

Triggers the power on feature to on or off.

0-Off

1-On, the phone will perform an auto provisioning process when powered on.

Web User Interface:

Settings->Auto Provision->Power On

Phone User Interface:

None

static.auto_provision.repeat.enable	0 or 1	0
-------------------------------------	--------	---

Description:

Triggers the repeatedly feature to on or off.

0-Off

1-On, the phone will perform an auto provisioning process repeatedly.

Parameters	Permitted Values	Default
Web User Interface:		
Settings->Auto Provision->Repeatedly		
Phone User Interface:		
None		
static.auto_provision.repeat.minutes	Integer from 1 to 43200	1440
Description:		

Configures the interval (in minutes) for the phone to perform an auto provisioning process repeatedly.

Note: It works only if the value of the parameter "static.auto_provision.repeat.enable" is set to 1 (On).

Web User Interface:

Settings->Auto Provision->Interval(Minutes)

Phone User Interface:

None

static.auto_provision.weekly.enable 0 or 1 0
--

Description:

Triggers the weekly feature to on or off.

0-Off

1-On, the phone will perform an auto provisioning process weekly.

Web User Interface:

Settings->Auto Provision->Weekly

Phone User Interface:

None

Description:

Configures the begin time of the day for the phone to perform an auto provisioning process weekly.

Note: It works only if the value of the parameter "static.auto_provision.weekly.enable" is set to 1 (On).

Web User Interface:

Settings->Auto Provision->Time

Phone User Interface:

Parameters	Permitted Values	Default
None		
static.auto_provision.weekly.end_time	Time from 00:00 to 23:59	00:00

Description:

Configures the end time of the day for the phone to perform an auto provisioning process weekly.

Note: It works only if the value of the parameter "static.auto_provision.weekly.enable" is set to 1 (On).

Web User Interface:

Settings->Auto Provision->Time

Phone User Interface:

None

static.auto_provision.weekly.dayofweek	0, 1, 2, 3, 4, 5, 6 or a combination of these digits	0123456
--	--	---------

Description:

Configures the days of the week for the phone to perform an auto provisioning process weekly.

- **0**-Sunday
- **1**-Monday
- 2-Tuesday
- 3-Wednesday
- **4**-Thursday
- **5**-Friday
- **6**-Saturday

Example:

 $static.auto_provision.weekly.dayofweek = 01$

It means the phone will perform an auto provisioning process every Sunday and Monday.

Note: It works only if the value of the parameter "static.auto_provision.weekly.enable" is set to 1 (On).

Web User Interface:

Settings->Auto Provision->Day of Week

Phone User Interface:

None

static.firmware.url	URL within 511 characters	Blank
---------------------	---------------------------	-------

Parameters	Permitted Values	Default
Description:		
Configures the access URL of the firmware file.		
Example:		
static.firmware.url = http://192.168.1.20/66.9.0.25.rom		
Note: If you change this parameter, the phone will reboot to make the change take effect.		
Web User Interface:		
Settings->Upgrade->Select and Upgrade Firmware		
Phone User Interface:		

None

static.auto_provision.reset_factory.enable	0 or 1	0

Description:

Enables or disables the phone to be reset to factory.

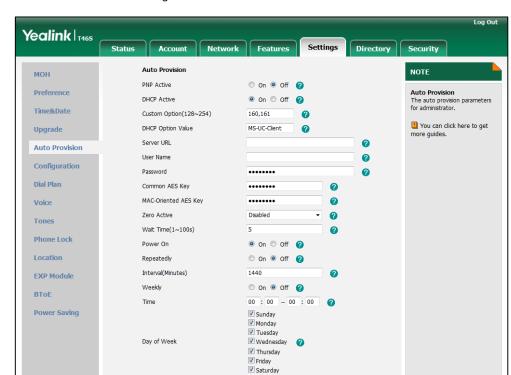
0-Disabled

1-Enabled

Note: You can reset your phone to factory using this parameter once only.

To configure the way for the Skype for Business phone to check for configuration files via web user interface:

1. Click on Settings->Auto Provision.



2. Make the desired change.

3. Click Confirm to accept the change.

When the "Power On" is set to **On**, the phone will check configuration files stored on the provisioning server during startup and then will download firmware from the server.

Updating Phone Firmware from Skype for Business Server

You can update firmware from Skype for Business Server. Before updating firmware from Skype for Business Server, you must upload the update package (*.CAB) to your Skype for Business Update Server in advance. For more information, refer to *Updating Phone Firmware from Microsoft Skype for Business Server*.

Automatic Update

Update checking time defines a period of time for the phone to automatically check a firmware update on Skype for Business Server.

Procedure

Update checking time can be configured using the configuration files or locally.

Central		Configure update checking time.
Provisioning (Configuration File)	<y0000000000xx>.cfg</y0000000000xx>	Parameters: sfb.update_time
Local	Web User Interface	Configure update checking time.

	Navigate to:
	http:// <phoneipaddress>/servlet?p=featur</phoneipaddress>
	es-general&q=load

Details of Configuration Parameters:

Parameters	Permitted Values	Default
sfb.update_time	Integer from 1 to 48	24

Description:

Configures the auto timer (in hours) for the phone to automatically check if there is a firmware update available on Skype for Business Server.

If it is set to 24, the phone will check if a firmware update is available on the Skype for Business Server every 24 hours.

Note: If you change this parameter, the phone will reboot to make the change take effect.

Web User Interface:

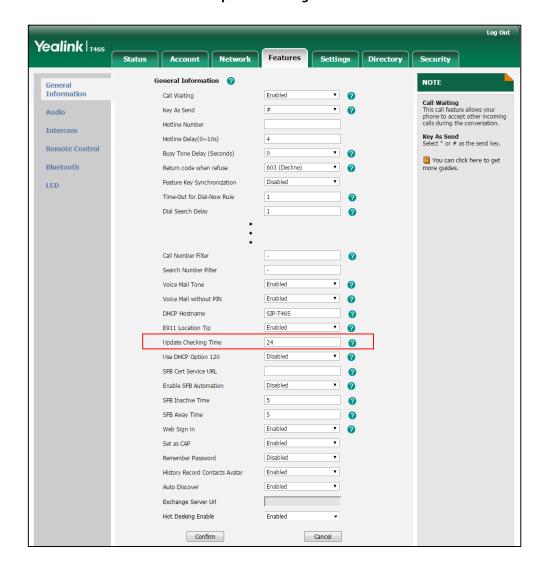
Features->General Information->Update Checking Time

Phone User Interface:

None

To configure update checking time via web user interface:

1. Click on Features->General Information.



2. Enter the desired value in the **Update Checking Time** field.

A dialog box pops up to prompt that settings will take effect after a reboot.

3. Click Confirm to accept the change.

Manual Update

You can initiate an update immediately, just power off the phone and power on it again. The phone will boot up, check for updates and apply the updates. You can also trigger an update manually via phone user interface.

To trigger an update manually via phone user interface:

1. Press Menu-> Advanced (default password: admin)->Firmware Update.

2. Press the **Update** soft key.



3. Press the **OK** soft key to confirm the update.

If there is no update available on Skype for Business Server, the LCD screen prompts "The firmware is the latest".



Resetting the Phone to Factory Default Settings

Reset the phone to factory configurations after you have tried all appropriate troubleshooting suggestions but still have not solved your problems.

When factory resetting the phone, the following happens:

- The call logs will be deleted.
- Passwords will be reset to default.
- All configuration parameters will be reset to default values.
- All custom files will be deleted. Such as, local contacts and registered accounts.

To reset the phone via phone user interface:

- 1. Press Menu->Advanced (default password: admin) ->Reset Config.
- 2. Press the **Save** soft key.

The LCD screen prompts the following warning:

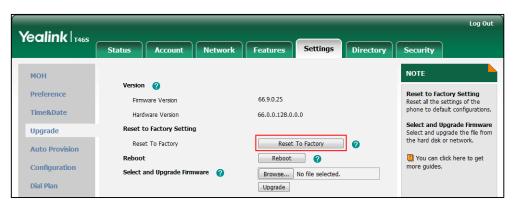


3. Press the **OK** soft key.

The LCD screen prompts "Resetting to factory, please wait...". The phone will be reset to factory settings successfully after startup.

To reset the phone via web user interface:

1. Click on Settings->Upgrade.



2. Click Reset to Factory.

The web user interface prompts the message "Do you want to reset to factory?".

3. Click **OK** to confirm the resetting.

The Skype for Business phone will be reset to factory successfully after startup.

Note

Reset of your phone may take a few minutes. Do not power off until the phone has started up successfully.

Branch Office Resiliency

Branch office resiliency is critical for multi-site deployments of Microsoft Skype for Business Server where the control servers are located at a central site or data center. It allows branch site users to continue to have Enterprise Voice service and voice mail (if voice mail rerouting settings are configured) when the branch site loses the connection to the central site.

When the WAN connection between the branch site and central site is unavailable, the phone

goes into resiliency mode:

- Branch site user on the phone stays signed in with an indication of "Limited service due to outage".
- Presence icon on the phone LCD screen is displayed as Unknown icon:
 (T46S/T48S/CP960)/
 (T42S/T41S).
- Call between branch site users is established successfully with 2-way audio.
- Conference between branch site users can be established successfully.
- The call history cannot get modified. (Already downloaded call log entries will not be deleted)
- Calls can be placed from the call history on the Skype for Business phone.
- Contact list is unavailable but you can search for a contact on the Skype for Business phone.
- User is not able to change his presence state manually.
- User is not able to use calendar feature.
- User is not able to receive the voice mail as exchange is unreachable and when Skype for Business phone comes out of resiliency mode, it downloads the yet undownloaded voice mail items and updates the voice mail screen.
- Calls between the branch office phones can be transferred to another branch site user.
- Call forward settings cannot be changed.
- By default, the phone can still download location information configured on the Skype for Business Server.

When the WAN connection between the branch site and central site becomes available, the phone comes out of resiliency mode automatically. You can use phone features as normal.