

## Yealink MeetingEye Series Release Notes

### Version 51

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## Yealink MeetingEye Series Release Notes

### Version 120.351.0.5/120.351.1000.5

#### Introduction

Starting from version 51, Yealink MeetingEye series supports the following:

- Dual system (the Standard mode and the Yealink Cloud mode). If you want to use both systems, you need to upgrade both. If you want to use a single system, you can upgrade the desired system.
- BYOD mode. When you use this feature, the MeetingEye series acts as the USB device for the computer. You can hold conferences on your computers and use MeetingEye series as the audio and video device.

Before upgrading the system, familiarize yourself with the differences between the Standard and Yealink Cloud mode systems. Refer to [Features of Dual System](#).

- Firmware Version:

**MeetingEye 400:** 120.44.0.1 upgraded to 120.351. 0.5 (the Standard mode system)/120.351.1000.5 (the Yealink Cloud mode system)

**MeetingEye 600:** 120.44.0.1 upgraded to 120.351. 0.5 (the Standard mode system)/120.351.1000.5 (the Yealink Cloud mode system)

**CTP20:** 85.44.0.30 upgraded to 85.351. 0.5 (the Standard mode system)/85.351.1000.5 (the Yealink Cloud mode system)

**CTP18:** 137.44.0.30 upgraded to 137.351. 0.5 (the Standard mode system)/137.351.1000.5 (the Yealink Cloud mode system)

- **Applicable Model:** MeetingEye 400, MeetingEye 600

- **Release date:** Mar 3<sup>rd</sup>, 2021

#### Description

If you want to upgrade both systems, pay attention to the upgrading order. The MeetingEye series uses the later upgraded system as the default system. You can also switch between the two systems. Note that switching to the other system will reset the MeetingEye series to factory.

## New Features

### Supported Dual System

Yealink MeetingEye series provides a dual system (the Standard mode and the Yealink Cloud mode). After upgrading the system, you can switch between the two systems and do the later updates.

Differences between the Standard mode and the Yealink Cloud mode systems are as below:

Features	Standard Mode	Yealink Cloud Mode
<b>Supported platforms and accounts</b>	<ul style="list-style-type: none"> <li>• Yealink Meeting Server</li> <li>• H.323 account/H.323 IP call</li> <li>• SIP account/SIP call</li> <li>• Third-party platform</li> </ul>	<ul style="list-style-type: none"> <li>• Yealink Meeting Management Platform (version 3x or later)</li> <li>• H.323 IP call</li> <li>• SIP call</li> </ul>
<b>SVC Features</b>	×	✓
<b>Answering Multiple Calls Automatically</b>	✓	×
<b>Selecting a Call Protocol</b>	✓	×
<b>Directory-LDAP</b>	✓	×
<b>Local Recording &amp; Screenshots &amp; USB Storage</b>	✓	×
<b>Third-party Virtual Meeting Room</b>	✓	×
<b>Checking for Updates</b>	×	✓

### Supported BYOD Mode

After connecting the MeetingEye series to the VCH51, you can use a USB-C cable to connect the VCH51 and computer, then select the MeetingEye series as the audio and video device on the computer for a better conference experience.

FAQ:

1. How to enter the BYOD mode?
  - a) On the idle screen, use the remote control to go to **BYOD Mode -> Start**

## **BYOD Mode.**

- b) On the Presentation screen, press the scroll key on the remote control and select **BYOD Mode**.
- 2. What should I do if my computer does not have a USB-C port?
  - a) We recommend that you purchase a USB-C to USB-A (common rectangular port) adapter and connect the HDMI cable to your computer.
- 3. Why does the MeetingEye series not have the icon of the BYOD mode after connected to VCH51?
  - a) Please check the serial number (SN) of your VCH51. Currently, we only support the VCH51, whose serial number is 03016 from the second to the sixth digit.
- 4. When the BYOD mode is enabled, the computer still uses its camera, microphone, or speaker.
  - a) Check the audio and video settings of the computer. Make sure that you select "Yealink Room Speakerphone" as the audio device and "Yealink Room Camera" as the video device.

## Supported Silently Downloading or Upgrading Firmware

When the MeetingEye series is idle, the series can silently download the firmware for themselves and their accessories and upgrade the firmware at the time you set.

### Upgrade

Upgrade Firmware (120.351.1000.5)

No selected file(.rom)

Browse

Upgrade CTP18 Firmware (137.50.1000.10)

No selected file(.rom)

Browse

Upgrade CTP20 Firmware (85.50.1000.10)

No selected file(.rom)

Browse

Stored WPP20 Firmware (81.351.0.5)

No selected file(.rom)

Browse

Upgrade All

Update time

Upgrade Now



## Supported User Experience Improvement Plan

The MeetingEye series running in Yealink Cloud mode supports user experience improvement plans, collecting and analyzing user usage to improve user experience.

## Supported Incremental OTA Updates

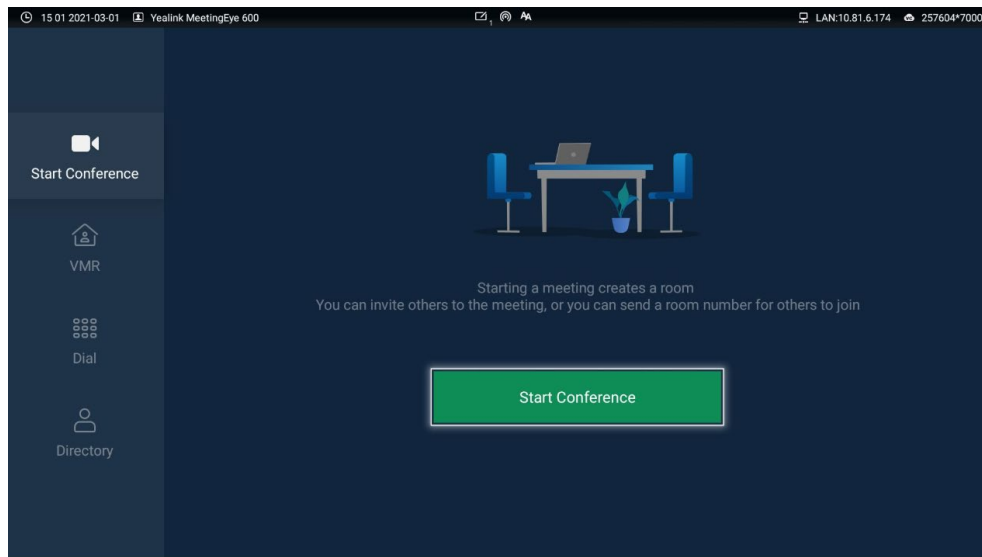
MeetingEye series running in Yealink Cloud mode supports incremental OTA updates for the firmware pushed by the server.

## Optimization

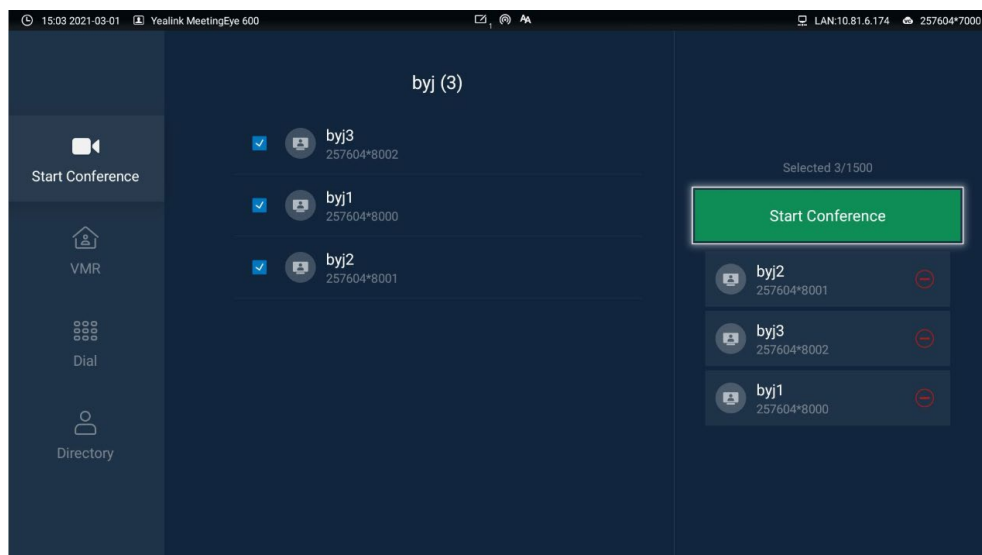
### On UI Experience

1. Optimized the user experience of Meet Now feature, supporting invitation before or after conference.

#### Invitation after meeting



#### Invitation before meeting

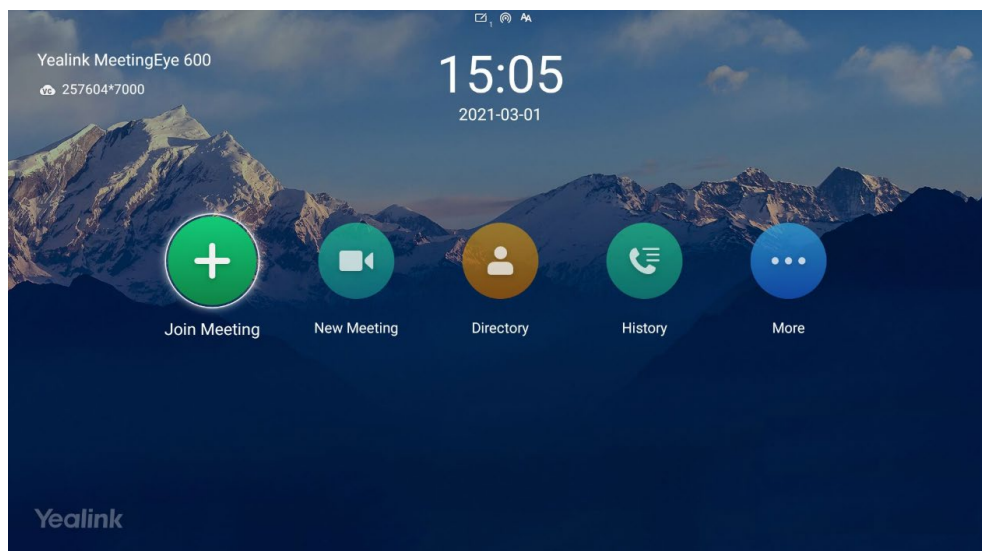


2. Supported customizing the icons on the home page, including Dial, New Meeting, Join Meeting, Directory, History, Presentation, and Whiteboard.

**The default icon on the home page:**



The custom icon on the home page:



3. Supported hiding the prompts when participants join or leave the meeting.

Tips for Join and Exit in Meeting

Show

4. Optimized the error codes and messages for troubleshooting when an issue occurs, for example, when using MeetingEye series or logging into an account.

- Supported the audio detection feature in the mute status. If a participant speaks in the mute status, the mute icon shakes to remind the participant that he or she is currently on mute and cannot speak.



## On Camera Features

- Optimized the tracking mode feature and provided different gears for configuring the framing speed.

### Camera Mode

Tracking Mode

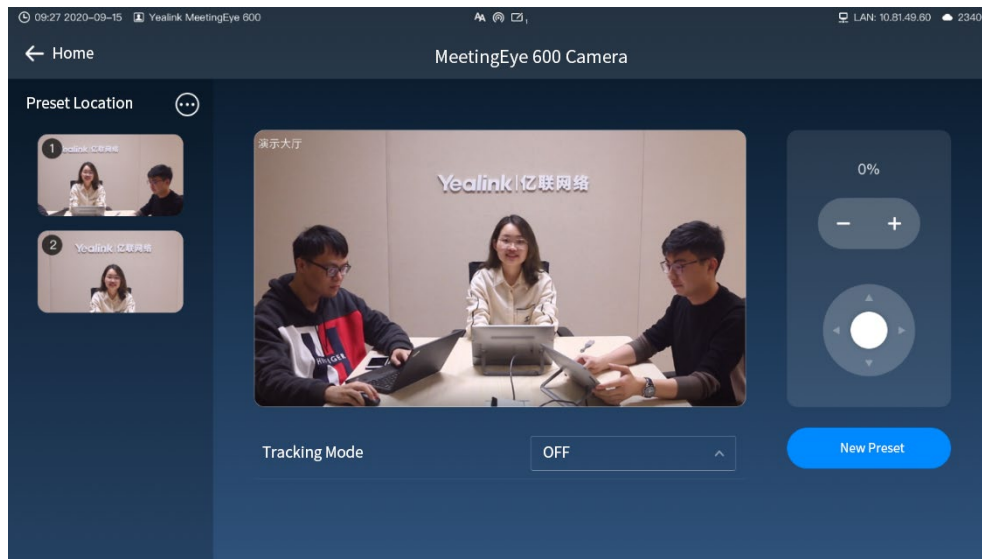
Manual Control

Framing Speed

Quick



- The camera preset feature is only available on the collaboration touch panel connected to MeetingEye 600.



## On Wireless Point

- Optimized the naming rules; realized the feature of automatically switching channels and optimized the automatic refreshing rule.
- Supported using uppercase and special characters to set strong passwords for the wireless network and wireless point. Had limits on setting Service Set Identifier (SSID) to avoid unknown errors caused by inappropriate SSID.

## Demo Contact

Changed the Demo3 address from the external address (117.28.234.42) to an URL (117.28.234.40##70000).

## Wallpaper and Screen Saver

Supported customizing the wallpaper and screen saver for the user interface.

## Whiteboard and Presentation

- Supported configuring the default tools for the whiteboard and presentation on the collaboration touch panel.

## Whiteboard Tools

Tool	<input type="text" value="Pen"/>
Color	<input type="text" value="Black"/>
Style	<input type="text" value="Regular"/>

## Presentation Tools

Tool	<input type="text" value="Sharpie"/>
Color	<input type="text" value="Red"/>

2. Supported synchronizing the participants' content sharing permission with the permission set by the server.  
The presentation permission only impacts on initiating content but not receiving. Conference moderators can initiate and receive content regardless of the permission setting. However, when the administrator sets the permission to only moderators during the conference, other participants cannot initiate content and the already shared content would be stopped.
3. Supported hiding the prompts when participants join or leave the collaboration.

## Cooperation Information

Tips for Join and Exit in Meeting	<input type="text" value="Show"/>
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## Features Deleted

1. Removed the features of website snapshot and remote control via the web user interface to protect user privacy.
2. Removed the Yealink Demo5 and Yealink Demo6 contacts.

## Bug Fixes

1. Fixed the stability issue that occurred with low probability in MeetingEye series.
2. Fixed the problem that some VCH51 are unavailable to use.

## Notes for Firmware Upgrading

After upgrading the MeetingEye series to version 120.351.0.10/120.351.1000.10 or later, you cannot degrade it to earlier versions. Please upgrade with caution.