

Yealink Management Cloud Service Quick Start Guide

(Enterprise RPS)
Applies to version 3.7.0.1 or later

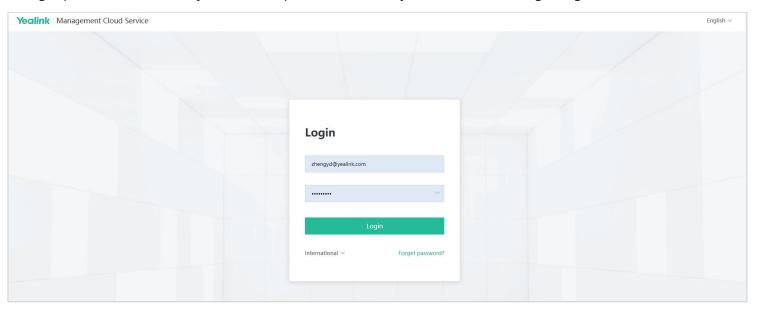
Overview

Based on the cloud architecture, Yealink Management Cloud Service (YMCS) possesses the RPS feature, the centralized deployment and management, the analysis, the alarm monitoring, the device diagnosis, the account registration, the order management and so on. You can manage and configure Yealink devices on YMCS for enterprise, also you can manage the the devices via the RPS feature on YMCS for RPS.

Logging into YMCS

The login address, the account number and the password are obtained from the email you received.

- 1. Open the web browser, enter the address of YMCS in the address box, and then press Enter.
- 2. Optional: select the desired language.
- 3. Enter your username and password.
- 4. Click Advanced and select the desired site.
- 5. Click Login.
- 6. If you register the enterprise account and the channel account with the same email, select the desired account to log in, and click **Login**.
- 7. If you enable the login protection feature, you need to pass dual identify authentication to get login.



Using YMCS for Enterprise

Deploying SIP Devices

The devices are redirected to YMCS via the RPS feature by default. After the device is powered on, it will be automatically connected to YMCS for enterprise. If the automatic deployment fails, you need to manually deploy the device.

After deploying the devices, you also need to add the devices to YMCS for enterprise, then configure and manage the devices.

Procedure:

1. If there is a provisioning server in your environment, you need to configure the Common CFG file (for example, <y000000000xx>.cfg) for the corresponding devices.

In the Common CFG file:

- ① If your devices do not support YMCS for enterprise, upgrade the firmware of the devices.
- ② Configure the provisioning URL to connect the devices to YMCS for enterprise.

The URL must be https://dm.yealink.com/dm.cfg.

- 2. If there is no provisioning server, you need to configure the devices to obtain the provisioning server address in the following ways:
 - From DHCP option 66, 43, 160 or 161. The DHCP option value must be https://dm.yealink.com/dm.cfg.
 - From the phone flash. The URL must be https://dm.yealink.com/dm.cfg.

After the deployment, the devices will be connected to YMCS for enterprise.

Deploying MVC Series

On your MTouch, open Yealink Room Connect, go to **Remote Management**, and configure the related parameters. After that, the MVC series will be connected to YMCS automatically.

Deploying the USB Devices

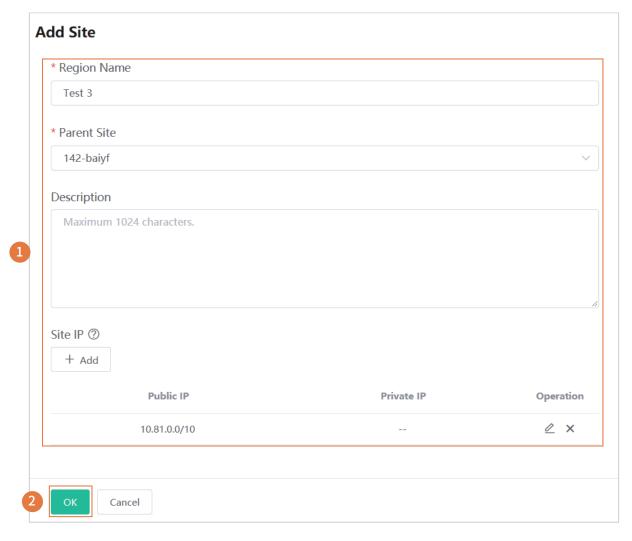
Open USB Device Manager client, go to **Config DM Server**, and complete the corresponding configuration. The USB Device will be connected to the device management platform automatically.

Creating Sites

You can set up the site according to the organizational structure of your company.

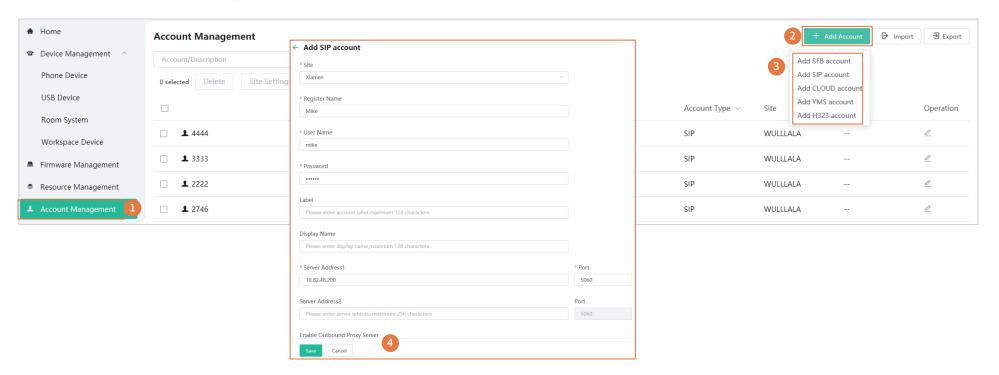
Procedure

1. Click Site Management -> Add Site.



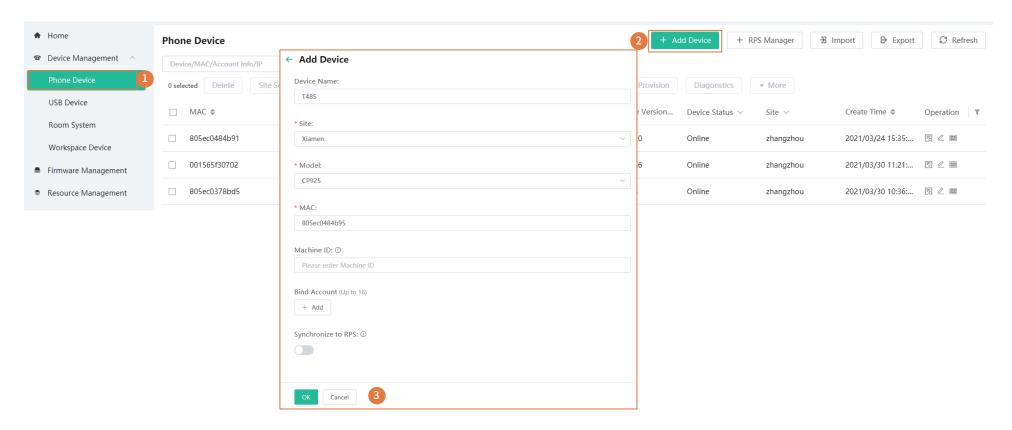
Adding Accounts

You can add different accounts, which can be linked to the devices.



Adding SIP Devices

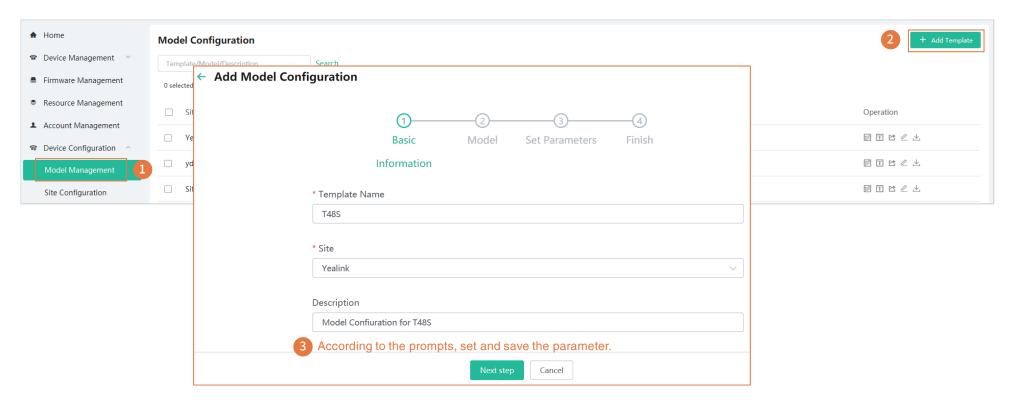
After the SIP devices are connected to YMCS for enterprise, you need add the devices to the platform, and then you can do the configurartion or other operations.



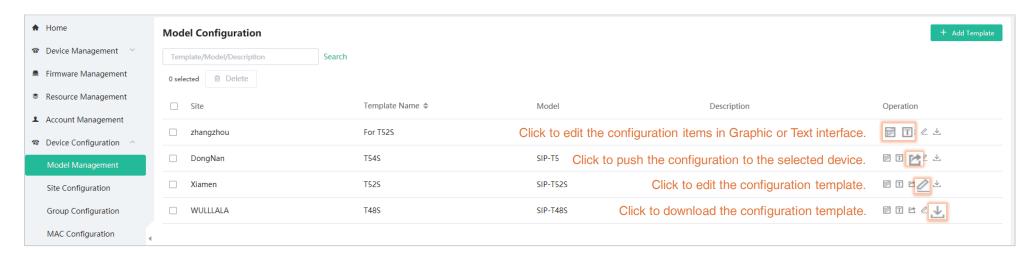
Managing the Device Configuration

In the following, we take model configuration as an example to show how to add and manage configuration template.

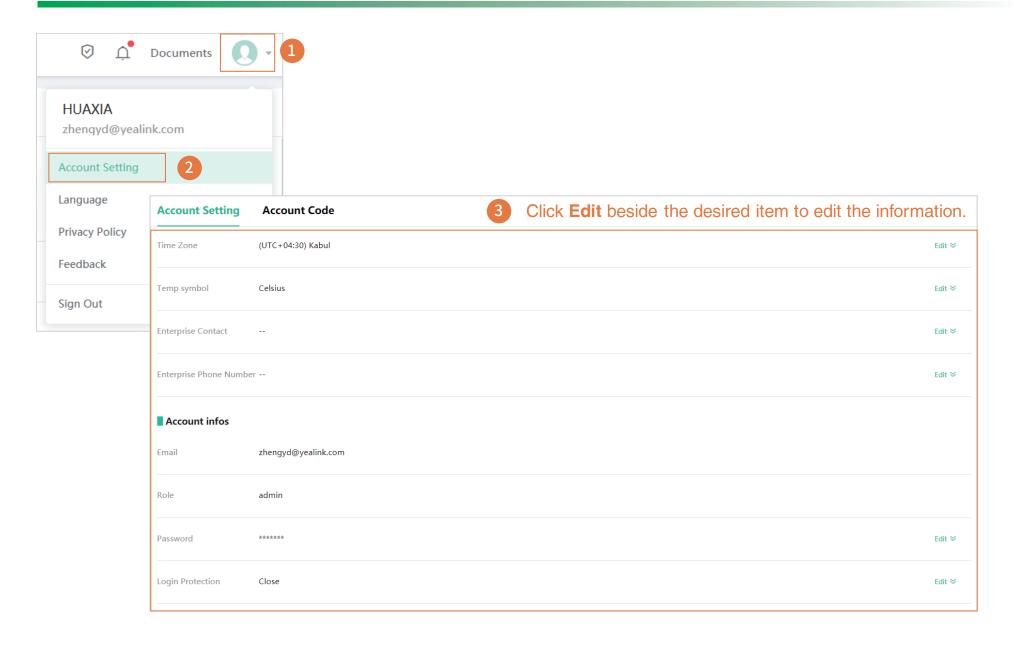
X Adding a Configuration Template



X Managing Configuration Templates



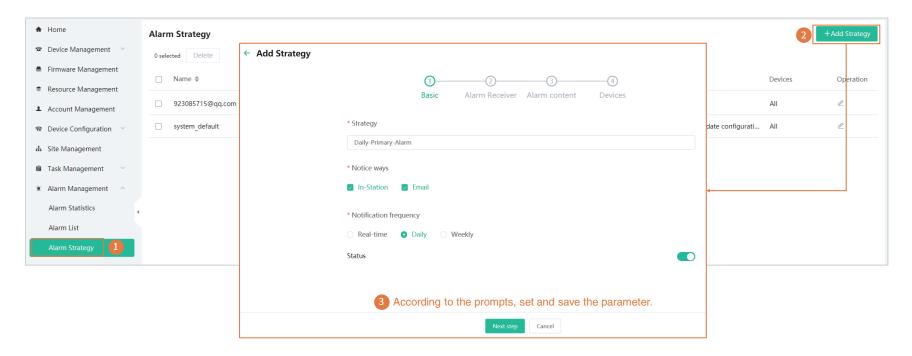
Editing the Information of the Administrator Account



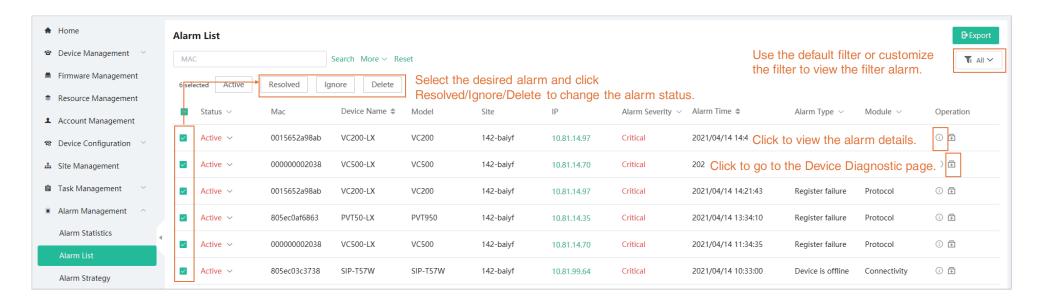
Managing the Alarm

When a problem occurs to the device, an alarm will be reported to YMCS for enterprise, so that you can troubleshoot the problem, for example, the network and the server problem. You can also manage the alarm, choose to view the alarm via the email or on the platform.

Adding Alarm Strategies



Viewing the Alarm

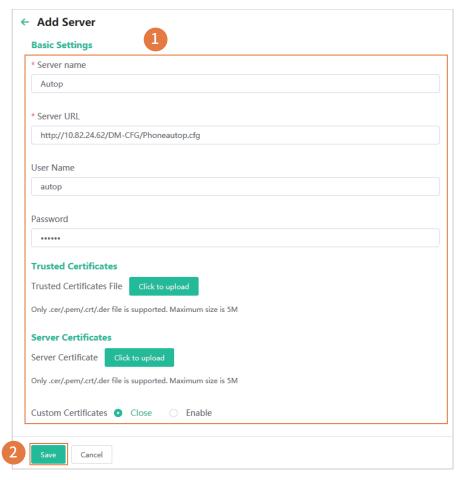


Using YMCS for RPS

YMCS for RPS possesses the RPS feature. After the device is powered on for the first time, the device will be redirected to the server via the RPS feature.

Adding Servers

1. Click RPS Manager -> Server Management -> Add.

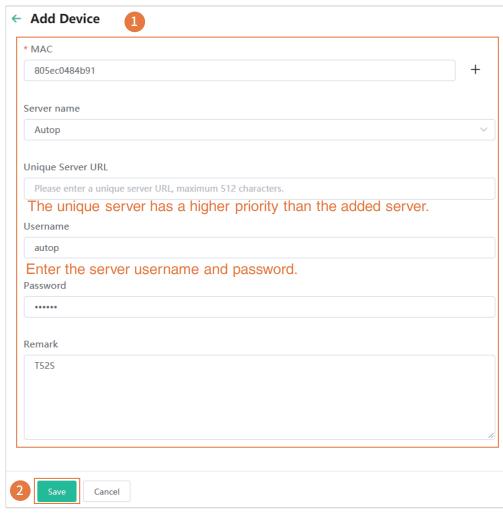


Note:

- 1. The server URL supports HTTP/HTTPS/TFTP/FTP.
- 2. If the client server need certificate authentication and the certificate is not authenticated by OA, you can upload the certificate.

Adding Devices

1. Click RPS Manager -> RPS Fevice -> Add.



More Information

For more information about using the YMCS, refer to http://support.yealink.com/.