Overview

The following table briefly lists the tested desk phones compatible with WH6X Basic function*. For more information on compatibility with WH6X Enhanced function**, please refer to the following chapters.

Model	Brand	Model
WH62/63	Yealink	T4XS/T4XU/T53/T53C/T5XW/T58A/VP59 (V86)
		T30/T30P/T31/T31P/T31G/T33P/T33G (V86)
		Teams T55A/T58A/MP54/MP56/MP58/VP59 (V15)
		SfB T48S/T55A/T56A/T58A/MP54/MP56/MP58 (V9)
	Poly	VVX x11 (VVX 411)
		VVX x01 (VVX 401/501)
		VVX x50 (VVX 250/350/450)
	SNOM	D765
		D385
		D735
WH66/67	Yealink	T4XS/T4XU/T53/T53C/T5XW/T58A/VP59 (V86)
		Teams T55A/T58A/MP54/MP56/MP58/VP59 (V15)
		SfB T48S/T55A/T56A/T58A/MP54/MP56/MP58 (V9)
	Poly	VVX x01(VVX 401/501)
		VVX x50 (VVX 250/350/450)
	SNOM	D765
		D385

* **Basic function**: Answer call / Mute / End call

** **Enhanced function**: Audio optimization / Redial / Call hold / Volume synchronization / Multiple calls control (Enhanced function is only applicable to the Yealink phones running firmware version 85 or later)

Note: Some desk phones cannot support all connection methods. For compatible connection methods, please refer to the following chapters.

WH62/WH63

PC

OS	Connectivity	Softphone	Description
Windows 8 or higher MAC 10.14.6 or higher	USB Cable	Skype for Business	1. Redial is not supported when using the Microsoft Teams client. 2. Multiple calls are not supported when connecting the MAC Book Pro or Mac Book Air model. 3. You cannot reject a Teams call on the headset when connecting the MAC Book Pro or Mac Book Air model.
		Microsoft Teams	
		Yealink Meeting	
		Yealink UME	

Note: Before using the softphone on a PC with Apple's M1 chip, please check the softphone compatibility.

For the compatibility of other softphones, please refer to

https://www.yealink.com/tech_partner_personal_collaboration.

Desk Phone

The tested desk phone list compatible with Yealink WH62/WH63:

Firmware Version	Phone Model	Connectivity	Description
Yealink		EHS35	1. Supported features for Yealink phones: Basic function* & Enhanced function** 2. Supported features for Poly/SNOM phones: Basic function*
V86	T30/T30P/T31/T31P/T31G/T33P/T33G		
V85	T30/T30P/T31/T31P/T31G/T33P/T33G		
Yealink		USB Cable	
V86	T4XS, T4XU, T53, T53C, T5XW, T58A, VP59		
V85	T4XS, T4XU, T53, T5XW, T58A, VP59		
V84 SP4	T4XS, T4XU, T53, T5XW, T58A		
V84	T4XS, T53, T5XW		
V83	T4XS, T58A, VP59		
V82	T4XS		
V9	SfB phone T48S/T56A/T55A/T58A/MP54/MP56/MP58		
V15	Teams phone T58A/T55A/VP59/MP54/MP56/MP58		
Poly			
Poly VVX x50 (VVX 250/350/450)			
Poly VVX x01 (VVX 401/501)			
Poly VVX x11 (VVX 411)			
SNOM			
SNOM D765			
SNOM D385			
SNOM D735			

* Basic function: Answer call / Mute / End call

** Enhanced function: Audio optimization / Redial / Call hold / Volume synchronization / Multiple calls control (Enhanced function is only applicable to the Yealink phones running firmware version 85 or later)

WH66/WH67

PC

OS	Connectivity	Softphone	Description
Windows 8 or higher MAC 10.14.6 or higher	USB Cable / BT50	Skype for Business	1. Redial is not supported when using the Microsoft Teams client. 2. Multiple calls are not supported when connecting the MAC Book Pro or Mac Book Air model. 3. You cannot reject a Teams call on the headset when connecting the MAC Book Pro or Mac Book Air model.
		Microsoft Teams	
		Yealink Meeting (via USB only)	
		Yealink UME (via USB only)	

OS	Connectivity	Description
Windows 8 or higher MAC 10.14.6 or higher	Built-in Bluetooth	1. Used as a speaker device, it only supports voice pickup and audio playback.

Note: Before using the softphone on a PC with Apple's M1 chip, please check the softphone compatibility.

For the compatibility of other softphones, please refer to https://www.yealink.com/tech_partner_personal_collaboration.

Connecting to Yealink UME and Yealink Meeting via BT50: Coming soon.

Desk Phone

The tested desk phone list compatible with Yealink WH66/WH67:

Firmware Version	Phone Model	Connectivity	Description
Yealink			
V86	T4XS, T4XU, T53, T53C, T5XW, T58A, VP59	USB Cable	1. Supported features for Yealink phones: Basic function* & Enhanced function** 2. When using the Bluetooth feature on T53/T53C/T4XU/T4XS phones, an additional BT41 Bluetooth dongle is required.
		BT50	
		Bluetooth	
V85	T4XS, T4XU, T53, T5XW, T58A, VP59	USB Cable (not applicable to T4XS)	
		BT50	
		Bluetooth (not applicable to T4XS)	
V84 SP4	T4XS, T4XU, T53, T5XW, T58A	USB Cable (not applicable to T4XS)	
		BT50	
V84	T4XS, T53, T5XW	USB Cable (not applicable to T4XS)	
		BT50	
V83	T4XS, T58A, VP59	USB Cable (not applicable to T4XS)	
		BT50	
		Bluetooth (not applicable to T4XS)	
V9	SfB phone T48S/T56A/T58A/T55A/MP54/MP56/MP58	USB Cable (not applicable to T48S)	
		BT50	
		Bluetooth (not applicable to T48S and T55A)	
V15	Teams phone T58A/VP59/T55A/MP54/MP56/MP58	USB Cable	
		BT50 (not applicable to MP5X)	
Poly			
Poly VVX x50 (VVX 250/350/450)		USB Cable	1. Supported features: Basic function*
Poly VVX x01(VVX 401/501)			
SNOM			
SNOM D765		BT50	
SNOM D385		USB Cable	

* Basic function: Answer call / Mute / End call

** Enhanced function: Audio optimization / Redial / Call hold / Volume synchronization / Multiple calls control (Enhanced function is only applicable to the Yealink phones running firmware version 85 or later)
*** Dial Pad: Number dial from LCD screen, available on WH66/67

Mobile Phone

Yealink supports most mobile phone models that meet the following OS requirements. If you have compatibility issues, please contact your technical support team.

OS	Connectivity	Description
iOS 13.0 or higher Android 6.0.1 or higher	Bluetooth	It only supports volume control and call status display for the softphone call on the mobile phone. Other softphone call controls are not supported, for example, answering a call or ending a call.